

August 15, 2024

Re: Insurance Letter Request for Municipality of Jasper

On July 22, 2024, ATCO Electric disconnected the power to a large portion of the evacuation zone for the JAPC-010-Jasper Complex Wildfire that was burning out of control. The outage was necessary to safely support firefighting efforts. On July 24, 2024, power to the entire Jasper townsite went offline due to the wildfires in the community.

Once it was safe to reenter the community, ATCO Electric crews worked to assess, replace damaged infrastructure and make permanent repairs to our assets that were damaged by the wildfire. As the fire was still burning out of control, we worked closely with the Canadian Task Force 2, Jasper National Park and the Municipality of Jasper to identify areas that we could access safely.

Due to extensive fire damage to our electrical system, significant repairs were required to reenergize the town. The initial focus was to restore power to critical infrastructure, which began as early as July 27. However, restoration to residential customers did not start until August 2, which meant power will had been off to those areas for at least 10 days or more.

ATCO is unable to identify, house by house, how long the power was out, therefore please assume all perishables are no longer fit for consumption.

As of the date of this letter, restoration and repairs continue in surrounding areas including Edith Lake and at commercial and industrial sites in the region and likely won't be restored for another 14-21 days (August 29 or later).

If you have any other concerns or questions, please call ATCO Electric's Customer Assistance Centre at 1-800-668-2248. For more information regarding ATCO's response to the Jasper wildfires, visit www.atco.com/wildfires

Sincerely,

ATCO Electric