

April 29, 2020

Alberta Utilities Commission Eau Claire Tower 1400, 600 Third Avenue S.W. Calgary, Alberta T2P 0G5

Dear Mr. Tiberi:

RE: ATCO Group Inter-Affiliate Code of Conduct
ATCO Electric's Compliance Report for the 2019 Reporting Period

Attached please find the 2019 Affiliate Compliance Report for ATCO Electric.

Please direct any questions or concerns to me at (780) 420-3119.

Sincerely,

Original Signed

Brian P. Shkrobot,

Senior Vice President, Finance & Regulatory

Attachments

ATCO GROUP INTER-AFFILIATE CODE OF CONDUCT ATCO ELECTRIC COMPLIANCE REPORT for the 2019 Reporting Period

1.0 INTRODUCTION

The ATCO Group Inter-Affiliate Code of Conduct (the "Code") requires the Compliance Officer for each Utility to conduct an annual review of compliance with the Compliance Plan (the "Plan") and to prepare an annual Compliance Report (the "Report"). The Report will be filed with the Alberta Utilities Commission (the "AUC") within 120 days of the fiscal year end of the Utility. The ATCO Electric Compliance Report is for the fiscal year from January 1, 2019 to December 31, 2019.

ATCO Electric provided Utility Services to some Affiliates and these services were subject to AUC-regulated rates, terms and conditions. Information on these transactions is not required to be reported in the Compliance Report under the Code's requirements.

2.0 ATCO ELECTRIC COMPLIANCE REPORT

(a) Compliance Plan

The Compliance Plan in effect during the Reporting Period is provided in Appendix 1.

(b) Corporate Organization Chart

A corporate organization chart indicating ownership percentages and the relationships within the ATCO Group of Companies is provided in Appendix 2. The organization chart represents the corporate organization which existed at the end of the Reporting Period.

(c) List of Affiliates

A list of the Affiliates including those with whom ATCO Electric transacted business is provided in Appendix 3. The information includes the business address, list of officers and directors and description of the business activities for ATCO Electric and its Affiliates, as at December 31, 2019.

(d) List of Services Agreements

A list of details on each of ATCO Electric's transactions are contained in Appendix 4 (Summary of Major Transactions) and Appendix 5 (Summary of Other Affiliate Transactions).

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(e) Assessment of Compliance with the Code

ATCO Electric has complied with the ATCO Group Inter-Affiliate Code of Conduct during 2019. ATCO Electric continues to operate in compliance with all provisions of the Code and is committed to the form, spirit and intent of the Code.

During 2019 compliance procedures were improved, and Services Agreements with Affiliates were reviewed and amended as necessary. The directors, officers, employees, consultants, contractors, agents and Affiliates of ATCO Electric were informed of the Code's content and their associated responsibilities.

ATCO Electric is committed to transparency about Affiliate transactions and compliance with the Code and will continue to report all other instances of non-compliance with the Code in the quarterly Affiliate Exception Reports that are filed with the AUC.

(f) Assessment of Compliance Plan Effectiveness

The Plan contains compliance measures that describe specific actions and procedures the Utility will take to ensure its Affiliate business transactions are conducted in accordance with all aspects of the Code. Except as noted below, all requirements for ensuring ATCO Electric's compliance with the Plan were met during 2019.

(g) Comprehensive Description of any Material Non-Compliance with the Code

ATCO Electric has complied with Code requirements and did not have any material non-compliance with the Code during the 2019 Reporting Period.

(h) Summary of Disputes, Complaints and Inquiry Activity

No disputes or complaints were received by the Compliance Officer related to compliance with the Code.

On an ongoing basis internal verbal and written (electronic mail) inquiries are received internally and Code clarifications are provided. On behalf of the Compliance Officer, dedicated ATCO resources maintain the records for all inquiries and document the investigation and resolution according to the requirements contained in Section 8.2.2 (Disposition) of the Plan.

(i) List of All Major Transactions between ATCO Electric and Affiliates

Several Major Transactions relating to the provision of services between ATCO Electric and Affiliates (other than Utility services) with an aggregate value of \$500,000 or more occurred in 2019. These transactions are provided in Appendix 4.

(j) Affiliated Party Transaction Summary

A summary overview of the transactions provided between ATCO Electric and its Affiliates is provided in Appendix 5. It contains a general description of the transactions and services, the parties involved and the aggregate value of each transaction.

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(k) Summary Description for Occasional Service provided by the Utility to/from an Affiliate

A summary description with an estimated aggregate value for each Occasional Service between ATCO Electric and its Affiliates is provided in Appendix 6.

(l) Summary List of any Exemptions to the Code including Emergency Services

In Decision 2004-054 the Board granted ATCO Electric exemptions from the Code and these exemptions remain in effect.

A summary description with an aggregate value for each Emergency Service between ATCO Electric and its Affiliates in 2019 is provided in Appendix 7.

(m) List of all Employee Transfers, Temporary Transfers and Secondments between a Utility and Affiliates

ATCO Electric transferred and seconded several employees to or from an Affiliate during the Reporting Period in 2019 as permitted in Code Section 3.3.2. Details of these transfers and secondments are provided in Appendix 8.

(n) AUC Direction (Paragraph 96 of p.300 in AUC Decision 20272-D01-2016)

On August 22, 2016, the AUC issued Decision 20272-D01-2016 in respect of ATCO Electric's 2016-2017 Transmission General Tariff Application. The AUC directed ATCO Electric to provide information detailing the materiality, and accuracy of forecasts for services provided to Alberta PowerLine ("APL") along with detailed explanations for differences between forecast and actual costs.

ATCO Electric attaches herein as Appendix 9 a summary of the labour and related costs for providing services to Alberta PowerLine. ATCO Electric has included detailed explanations for any variance in cost to satisfy the Commission (and itself) that the impact to utility customers is nil.

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(o) Certificates Attesting to Completeness of the Compliance Report and Compliance with the Code

Two officer's certificates are provided at the end of the report. The certificates attest to the completeness of the 2019 Compliance Report and ATCO Electric's compliance with the Code. The certificates are signed by the Compliance Officer and Senior Vice President and General Manager of ATCO Electric.

3.0 CONCLUSION

ATCO Electric believes it has fully complied with and operated within the provisions, spirit and intent of the ATCO Group Inter-Affiliate Code of Conduct.

ATCO Electric's 2019 Compliance Report will be posted on the ATCO website.

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ATCO ELECTRIC INTER-AFFILIATE CODE OF CONDUCT

COMPLIANCE PLAN

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1 PURPOSE AND OBJECTIVES OF THE COMPLIANCE PLAN

The purpose of this Plan is to detail the measures, policies, procedures and monitoring mechanisms that ATCO Electric will employ to ensure its full compliance with the provisions of the Code by ATCO Electric, its directors, officers, employees, consultants, contractors and agents, and by Affiliates of ATCO Electric with respect to the interactions of the Affiliates with ATCO Electric.

This Compliance Plan describes certain obligations and responsibilities of specified ATCO Electric management personnel. Notwithstanding this, and without otherwise reducing or eliminating the obligation and responsibility of the specified ATCO Electric management personnel to ensure any specific requirements of this Compliance Plan are satisfied, it is understood that all or a portion of the tasks described in this Compliance Plan may be delegated by the specified ATCO Electric management personnel to other ATCO Electric personnel.

Questions or comments concerning the Compliance Plan should be directed to the ATCO Electric Compliance Officer:

Dennis A. DeChamplain Phone: (780) 420-7434 Fax: (780) 420-7120

Email: dennis.dechamplain@atcoelectric.com

Copies of the Code and this Compliance Plan are available at www.atcoelectric.com. The numbering used in this Compliance Plan is consistent with the numbering used in the Code.

2 GENERAL PROVISIONS

2.1 Definitions

In this Compliance Plan, the following capitalized words and phrases shall have the following meanings:

- (a) "ABCA" means the *Business Corporations Act*, R.S.A.2000 c. B-9.
- (b) "Affiliate" means with respect to ATCO Electric:
 - (i) an "affiliate" as defined in the ABCA or CBCA;
 - (ii) a unit or division within ATCO Electric or any Body Corporate referred to in clause (b) (i) above;
 - (iii) a partnership, joint venture, or Person in which ATCO Electric or any Body Corporate referred to in clause (b) (i) above has a controlling interest or that is otherwise subject to the control of ATCO Electric or such Body Corporate;

- (iv) any partnership, joint venture, or Person deemed by the AUC to be an Affiliate of ATCO Electric for the purposes of the Code; and
- (v) an agent or other Person acting on behalf of any Body Corporate, operating division, partnership, joint venture or Person referred to in clauses (b) (i) to (iv) above.
- (c) "Affiliated Party Transactions Summary" unless otherwise directed by the AUC, means in respect of any period of time, a summary overview of each type of business transaction or service, other than Major Transactions or Utility Services, performed by an Affiliate for ATCO Electric or by ATCO Electric for an Affiliate, which summary shall contain a general description of the transactions and services, the parties involved and the approximate aggregate value of each type of transaction or service during the said period.
- (d) "ATCO" means ATCO Ltd.
- (e) "ATCO Affiliates" means any entity to which the Code applies pursuant to Section 2.3 of the Code.
- (f) "AUC" means the Alberta Utilities Commission.
- (g) "Body Corporate" means a "body corporate" as defined in the ABCA or CBCA.
- (h) "CBCA" means the Canada Business Corporations Act.
- (i) "Code" means the ATCO Group Inter-Affiliate Code of Conduct.
- (j) "Common Director" means a member of the Board of Directors of ATCO Electric who is also a member of the Board of Directors of an Affiliate of ATCO Electric.
- (k) "Common Officer" means an officer of ATCO Electric who is also an officer of a Non-Utility Affiliate of ATCO Electric.
- (l) **"Compliance Officer"** shall have the meaning ascribed thereto in Section 7.3 of the Code.
- (m) "Compliance Plan" shall mean the document to be prepared and updated by ATCO Electric pursuant to Section 7.5 of the Code.
- (n) "Compliance Plan Committee" (CPC) shall mean a committee which shall meet at least quarterly, comprised of at least the following:
 - President, ATCO Electric
 - Controller, ATCO Electric
 - Senior Manager, Human Resources, ATCO Electric
 - Manager, Affiliate Compliance
 - Compliance Officer, ATCO Electric.

- (o) "Compliance Report" shall have the meaning ascribed thereto in Section 7.6 of the Code. Quarterly, ATCO Electric will provide an exception report only if there is a matter that ought to be brought to the attention of the AUC.
- (p) "Compliance Training Material" means the material developed by the Compliance Officer prior to the end of each calendar year which will be used to ensure that all directors, officers, employees, consultants, contractors and agents of ATCO Electric are familiar with the provisions of the Code, and this Plan. At a minimum, the material will include instructions on:
 - impartial application of the ATCO Electric tariff
 - equal access to Utility Services
 - avoiding undue influence of customers with respect to Affiliates
 - ensuring Affiliate compliance with the Code
 - appropriate use of the ATCO Electric name, logo, or other distinguishing characteristics
 - confidentiality of Utility information
 - treatment of Confidential Information related to customers
 - process for forwarding disputes, complaints or inquiries to the Compliance Officer
- (q) "Confidential Information" means any information relating to a specific customer or potential customer of ATCO Electric, which information ATCO Electric has obtained or compiled in the process of providing current or prospective Utility Services and which is not otherwise available to the public.
- (r) "Cost Recovery Basis" with respect to:
 - (i) the use by one Affiliate of another Affiliate's personnel, means the fully burdened costs of such personnel for the time period they are used by the Affiliate, including salary, benefits, vacation, materials, disbursements and all applicable overheads;
 - (ii) the use by one Affiliate of another Affiliate's equipment, means an allocated share of capital and operating costs appropriate for the time period utilized by the Affiliate;
 - (iii) the use by ATCO Electric of an Affiliate's services, means the complete costs of providing the service, determined in a manner acceptable to ATCO Electric, acting prudently;
 - (iv) the use by an Affiliate of ATCO Electric's services, means the complete costs of providing the service, determined in a manner acceptable to ATCO Electric, acting prudently; and
 - (v) the transfer of equipment, plant inventory, spare parts or similar assets between Utilities, means the net book value of the transferred assets.

- (s) **"Fair Market Value"** means the price reached in an open and unrestricted market between informed and prudent parties, acting at arms length and under no compulsion to act.
- (t) **"For Profit Affiliate Service"** means any service, provided on a for-profit basis:
 - (i) by ATCO Electric to a Non-Utility Affiliate, other than a Utility Service; or
 - (ii) by a Non-Utility Affiliate to ATCO Electric.
- (u) "Information Services" means any computer systems, computer services, databases, electronic storage services or electronic communication media utilized by ATCO Electric relating to ATCO Electric customers or ATCO Electric operations.
- (v) "Major Transaction" means a transaction or series of related transactions within a calendar year between ATCO Electric and an Affiliate relating to the sale or purchase of an asset(s) or to the provision of a service or a similar group of services, other than Utility Services, which has an aggregate value within that calendar year of \$500,000 or more.
- (w) "Non-Utility Affiliate" means an Affiliate that is not a Utility.
- (x) "Occasional Services" shall have the meaning ascribed thereto in Section 3.3.6 of the Code.
- (y) "Operational Efficiencies" means the use of common facilities (such as shared warehousing or field offices), combined purchasing power or the use of other cost saving procedures, individual assets or groups of assets used in Utility operations (such as equipment, plant inventory, spare parts or similar assets).
- (z) "Person" means a "person" as defined in the ABCA or CBCA.
- (aa) "Services Agreement" means an agreement entered into between ATCO Electric and one or more Affiliates for the provision of Shared Services or For Profit Affiliate Services and shall provide for the following matters as appropriate in the circumstances:
 - (i) the type, quantity and quality of service;
 - (ii) pricing, allocation or cost recovery provisions;
 - (iii) confidentiality arrangements;
 - (iv) the apportionment of risk;
 - (v) dispute resolution provisions; and
 - (vi) a representation by ATCO Electric and each Affiliate party to the agreement that the agreement complies with the Code.

- (bb) "Shared Service" means any service, other than a Utility Service or a For Profit Affiliate Service, provided on a Cost Recovery Basis by ATCO Electric to an Affiliate or by an Affiliate to ATCO Electric.
- (cc) **"Subsidiary"** shall have the meaning ascribed thereto in Section 2 (4) of the ABCA.
- (dd) "Utility" means any Body Corporate or any unit or division thereof, that provides a Utility Service and falls within the definition of:
 - (i) "electric utility" under the *Electric Utilities Act*, S.A. 2003, c. E-5.1;
 - (ii) "gas utility" under the Gas Utilities Act, R.S.A. 2000, c. G-5; or
 - (iii) "public utility" under the *Public Utilities Board Act*, R.S.A. 2000, c. P-45.
- (ee) "Utility Service" means a service, the terms and conditions of which are regulated by the AUC, and includes services for which an individual rate, joint rate, toll, fare, charge or schedule of them, have been approved by the AUC.

2.2 Interpretation

Headings are for convenience only and shall not affect the interpretation of this Plan. Words importing the singular include the plural and vice versa. A reference to a statute, document or a provision of a document includes an amendment or supplement to, or a replacement of, that statute, document or that provision of that document.

2.3 To Whom this Plan Applies

All directors, officers, employees, consultants, contractors and agents of ATCO Electric are obligated to comply with this Plan and all directors, officers, employees, consultants, contractors and agents of Affiliates of ATCO Electric are obligated to comply with this Plan to the extent they interact with ATCO Electric.

2.4 Coming into Force

This Plan comes into force on approval by the AUC.

2.5 Amendments to this Plan

This Plan may be reviewed and amended from time to time by the AUC on its own initiative, or pursuant to a request by any party to whom this Plan applies or by an interested party.

2.6 Retained for Numbering Consistency

2.7 Authority of the AUC

Upon approval of this Plan by the AUC, such approval does not detract from, reduce or modify in any way, the powers of the AUC to deny, vary, approve with conditions, or overturn, the terms of any transaction or arrangement between ATCO Electric and one or more Affiliates that may be done in compliance with this Plan. Compliance with this Plan does not eliminate the requirement for specific AUC approvals or filings where required by statute or by AUC decisions, orders or directions.

3 GOVERNANCE AND SEPARATION OF UTILITY BUSINESSES

3.1 Governance

3.1.1 Separate Operations

Policy: ATCO Electric business and affairs will be managed separately from the business and affairs of its Non-Utility Affiliates, except as required to fulfill corporate governance, policy, and strategic direction responsibilities of Canadian Utilities and ATCO.

- 1. The Compliance Officer will maintain an up-to-date list of the Common Directors and Common Officers of ATCO Electric, (the "List of Directors and Officers").
- 2. On an annual basis, the Compliance Officer will provide Compliance Training Material to the Common Directors and Common Officers of ATCO Electric. Within 90 days of the end of each calendar year, the Compliance Officer will seek and obtain written acknowledgement from all individuals identified as the Common Officers (excluding directors and officers who are involved in day-today management of ATCO Electric and who sign the Officers Certificate under section 3.1.5) that they have received the Compliance Training Material, that they are familiar with the requirements of the Code and the Plan, and that their role in managing the business and affairs of ATCO Electric have been limited to providing corporate governance, policy, and strategic direction (the "Common Officers' Code Acknowledgement"). This acknowledgement will also confirm that the individuals identified as the Common Officers are familiar with the provisions of the Code (including Section 3.1.5) and the Plan, and have acted in a manner which preserves the form, and the spirit and intent of the Code, and this Plan.
- 3. On an annual basis the Board of Directors of ATCO Electric will pass the Directors' Resolution contained in Schedule "C" to this Plan.

- 4. The CPC will review the acknowledgements and resolution prior to filing the annual Compliance Report. The minutes of the CPC's meeting at which the acknowledgements and resolutions are reviewed will reflect the results of the review.
- 5. If any instances of non-compliance with this policy are identified by the CPC, they will be treated as an inquiry under the Code (see Section 8 of this Plan).

3.1.2 Retained for Numbering Consistency

3.1.3 Separate Management

Policy: ATCO Electric will have a separate management team and separate officers from its Non-Utility Affiliates, but may share management team members or officers with other Affiliated Utilities.

Compliance Measures

- 1. Prior to amending the membership of the ATCO Electric management team, or changing ATCO Electric's officers with any person who may be perceived as having participated in the management of any Affiliate, the President will provide a notice verbally or in writing to the Compliance Officer. The Compliance Officer will document verbal notices. If the Compliance Officer does not identify a concern with adherence to this policy within five working days of receiving the notice, the President may proceed with the change. If the Compliance Officer does identify a potential concern with adherence to this policy, he will advise the President within five working days, and initiate an inquiry under the Code (Section 8 of this Plan).
- 2. The Compliance Officer will maintain an up-to-date list of ATCO Electric management team members and officers, (the "ATCO Electric Management Team and Officers' List").
- 3. At each meeting of the CPC, the "ATCO Electric Management Team and Officers' List" will be compared to the current management team members and officers of ATCO Electric's Non-Utility Affiliates, and the minutes of the meeting will reflect the outcome of this comparison.
- 4. Any conflicts with this policy identified as a result of this review will be treated as an inquiry under the Code (see Section 8 of this Plan).

3.1.4 Retained for Numbering Consistency

3.1.5 Guiding Principle

Policy: No individual shall act both as a director, officer, or member of a management team of ATCO Electric and as a director, officer or member of a management team of an Affiliate of ATCO Electric unless the individual is able to carry out his/her responsibilities in a manner that preserves the form, and the spirit and intent, of the Code and this Plan.

Compliance Measures

- 1. The Compliance Officer will maintain an up-to-date listing of directors, officers, or members of the management team of ATCO Electric who act as directors, officers, or members of the management team of an Affiliate of ATCO Electric, (the "ATCO Electric Management Team List").
- 2. All such officers, or members of the management team of ATCO Electric who also act as officers, or members of the management team of an Affiliate of ATCO Electric will, on commencement of such dual responsibilities, provide a signed certificate to the Compliance Officer that stipulates that he/she is aware of the provisions of Section 3.1.5 of the Code, and that he/she will carry out his/her responsibilities in a manner which will preserve the form, and the spirit and intent of the Code, (the "Dual Responsibilities Certificate").
- 3. Within 60 days of the end of each calendar year, all such officers, or members of the management team of ATCO Electric who also act as officers, or members of the management team of an Affiliate will provide a signed certificate to the Compliance Officer that stipulates that he/she carried out his/her responsibilities in a manner which preserved the form, and the spirit and intent of the Code (the "Officer's Certificate").
- 4. On an annual basis the Board of Directors of ATCO Electric will pass the Directors' Resolution contained in Schedule "C" to this Plan.
- 5. The Compliance Officer will maintain a record of the above certificates and resolutions. Any failure to provide a certificate or resolution, or the provision of a certificate or resolution which does not demonstrate adherence to the Code will be treated as an inquiry under the Code (see Section 8 of this Plan).

3.2 Degree of Separation

3.2.1 Accounting Separation

Policy: ATCO Electric shall have separate financial records and books of accounts from all Affiliates.

Compliance Measures

- 1. The Controller will ensure the accounts and records of ATCO Electric are kept separate from the accounts and records of all Affiliates.
- 2. The Controller will provide a signed certificate in the form attached as Schedule "B" to this Plan attesting to the accounting separation from all Affiliates and the maintenance of separate financial records and books of accounts, (the "Financial Records Certificate"), to the Compliance Officer within 60 days of the end of each calendar year.
- 3. The Compliance Officer will maintain a record of the above certificate. Any failure to provide a certificate or the provision of a certificate which does not demonstrate adherence to the Code will be treated as an inquiry under the Code (see Section 8 of this Plan).

3.2.2 Physical Separation

Policy: ATCO Electric shall be located in separate buildings, or shall otherwise be physically separated from all Non-Utility Affiliates through the use of appropriate security-controlled access.

Compliance Measures

- 1. In situations where ATCO Electric is located in the same building as a Non-Utility Affiliate, ATCO Electric will institute appropriate security-controlled access through the use of receptionists, keyed locks, or card-key access.
- 2. The Compliance Officer, ATCO Electric will provide a signed certificate in the form attached as Schedule "B" to this Plan attesting to the physical separation of ATCO Electric from all Non-Utility Affiliates, (the "Physical Separation Certificate"), within 60 days of the end of each calendar year.
- 3. The Compliance Officer will maintain a record of the above certificate. Any failure to provide a certificate or the provision of a certificate which does not demonstrate adherence to the Code will be treated as an inquiry under the Code (see Section 8 of this Plan).

3.2.3 Separation of Information Services

Policy: Where ATCO Electric shares Information Services with an Affiliate all Confidential Information will be protected from unauthorized access by the Affiliate.

Compliance Measures

- 1. Prior to sharing Information Services with an Affiliate, owners of computer systems containing Confidential Information must provide approval in writing. On an annual basis the Compliance Officer will receive a list of users with approved access to computer systems containing Confidential Information, (the "Shared Information Systems Access List").
- 2. The Compliance Officer will annually review the Shared Information Systems Access List for all Information Services shared with any Affiliate. The Compliance Officer will annually review with the owners of systems containing Confidential Information, the list of Affiliates that have access to their system.
- 3. The Compliance Officer will annually review the data management and data access protocols and contractual provisions regarding the breach of any access protocols to ensure they are appropriate.
- 4. The Compliance Officer will provide a signed certificate in the form attached as Schedule "B" to this Plan (the "Shared Access Compliance Certificate"), within 60 days of the end of each calendar year. The certificate attests that all Information Services shared with an Affiliate were reviewed and that all access by Affiliates to Information Services is in accordance with section 3.2.3 of the Code.
- 5. The Compliance Officer will maintain a record of the approvals and certificate. Any failure to provide the approvals or certificate as described in paragraph 1 and 3 above, or the provision of the approvals or certificate which do not demonstrate adherence to the Code will be treated as an inquiry under the Code (see Section 8 of this Plan).

3.2.4 Financial Transactions with Affiliates

Policy: Any loan, investment, or other financial support provided by ATCO Electric to a Non-Utility Affiliate is to be provided on terms no more favorable than what that Non-Utility Affiliate would be able to obtain as a stand-alone entity from the capital markets.

Compliance Measures

1. The Controller will review all loans, investments, or other financial support provided to a Non-Utility Affiliate to ensure compliance with section 3.2.4 of the Code and Plan.

- 2. The Controller will provide a signed certificate in the form attached to this Plan as Schedule "B" attesting that any loans, investments, or other financial support provided to a Non-Utility Affiliate have been provided on terms no more favourable than what the Non-Utility Affiliate would be able to obtain as a standalone entity (the "Financial Arrangements Certificate"). The certificate will be provided to the Compliance Officer within 60 days of the end of each calendar year.
- 3. The Compliance Officer will maintain a record of the above certificate. Any failure to provide a certificate or the provision of a certificate which does not demonstrate adherence to the Code will be treated as an inquiry under the Code (see Section 8 of this Plan).

3.3 Resource Sharing

3.3.1 Sharing of Employees

Policy: ATCO Electric will share employees with Affiliates on a Cost Recovery Basis if conditions described in Section 3.3.1 of the Code are met.

- 1. ATCO Electric employees may not be shared with an Affiliate without the written permission of the appropriate Vice-President of ATCO Electric, (the "Shared Employee Permission Record"), who will provide the signed permission to the ATCO Electric Human Resources Manager.
- 2. The ATCO Electric Human Resources Manager will retain the written permission on file, and provide a quarterly report to the Compliance Officer on all instances of sharing ATCO Electric employees with Affiliates which have occurred, or continued during the reporting period, (the "Shared Employees Report"). The report will identify if the required Vice-President approval was in place before the sharing took place.
- 3. The CPC will review the "Shared Employees Report" on a quarterly basis. The minutes of the meeting at which the report is reviewed will reflect the results of the review, including any recommendations by the CPC for changes to the manner in which employees are shared with Affiliates.
- 4. Any recommendations by the CPC for changes to the manner in which employees are shared with Affiliates will be treated as an inquiry under the Code (see Section 8 of this Plan). Any instances of employees being shared with Affiliates without the signed permission of the appropriate Vice-President will be treated as an inquiry under the Code (see Section 8 of this Plan).

3.3.2 Transferring of Employees

Policy: Where an employee is being transferred from ATCO Electric to an Affiliate, the appropriate Vice-President will identify whether or not the employee had access to Confidential Information, and if it is determined that the employee did have such access, the Vice-President will obtain the necessary confidentiality agreement prior to the transfer of the employee.

Compliance Measures

- 1. All employees who transfer from ATCO Electric to an Affiliate will sign a confidentiality agreement prior to the transfer. The employee's supervisor will obtain the necessary signed confidentiality agreement prior to the transfer of the employee, and will provide the signed agreement to Human Resources.
- 2. Human Resources will retain the confidentiality agreement, and provide a quarterly report, (the "Transferred Employees Report"), to the Compliance Officer on all instances of ATCO Electric employees transferring to Affiliates which have occurred during the reporting period, indicating whether the required signed confidentiality agreement was in place before the transfer took place.
- 3. The CPC will review the "Transferred Employees Report" on a quarterly basis. The minutes of the meeting at which the report is reviewed will reflect the results of the review, including any recommendations by the CPC for changes to the manner in which employees are transferred to Affiliates.
- 4. Any recommendations by the CPC for changes to the manner in which employees transfer to Affiliates will be treated as an inquiry under the Code (see Section 8 of this Plan). Any instances of employees with access to Confidential Information being transferred to an Affiliate in the absence of a signed confidentiality agreement will be treated as an inquiry under the Code (see Section 8 of this Plan).

3.3.3 Sharing of Assets

Policy: The plant, assets and equipment of ATCO Electric shall be separated in ownership and separated physically from the plant, assets and equipment of other Non-Utility Affiliates. Utility Affiliates may share ownership and may physically share office space, equipment, rights-of-way and other assets on a Cost Recovery Basis.

- 1. The Controller will maintain an inventory of all plant, assets and equipment shared with Affiliates.
- 2. The Controller will ensure that no plant, assets and equipment are shared with Non-Utility Affiliates.

- 3. The Controller will provide a signed certificate in the form attached to this Plan as Schedule "B", and an annual report of all plant, assets and equipment shared with Utility Affiliates, (the "Shared Assets Report"). The "Shared Assets Report" will identify the methods used to ensure that such sharing is done on a Cost Recovery Basis, the percentage of costs borne by each party and that these percentages were appropriate. The certificate and "Shared Assets Report" will be provided to the Compliance Officer within 60 days of the end of each calendar year.
- 4. The CPC will review the "Shared Assets Report" within 90 days of the end of each calendar year. The minutes of the meeting at which the report is reviewed will reflect the results of the review, including any recommendations by the CPC for changes to the methods used to ensure that plant, assets and equipment are shared with Utility Affiliates on a Cost Recovery Basis.
- 5. Any recommendations by the CPC for changes to the methods used to ensure that plant, assets and equipment are shared with Utility Affiliates on a Cost Recovery Basis will be treated as an inquiry under the Code (see Section 8 of this Plan).

3.3.4 **Shared Services Permitted**

Policy: ATCO Electric may obtain Shared Services from, or provide Shared Services to, an Affiliate where it is prudent to do so, provided that each of ATCO Electric and the Affiliates bear its proportionate share of costs.

- 1. All new or revised Shared Services will be documented by a Services Agreement.
- 2. Prior to receiving a new or revised Shared Service, the Services Agreement will be prepared by the appropriate ATCO Electric employee and presented to the CPC for review and approval. A business case identifying that it is prudent to obtain the Shared Services will be prepared if the annual value of the Shared Services is estimated to be greater than \$50,000. The business case will be presented to the CPC for review and approval.
- 3. Prior to providing a Shared Service, the Services Agreement will be prepared by the appropriate ATCO Electric employee and presented to the CPC for review and approval.
- 4. The Compliance Officer will maintain an inventory of all Shared Services obtained from, or provided to an Affiliate.
- 5. The Shared Services will be annually reviewed by ATCO Electric's representatives prior to year end and by the CPC within 90 days of the end of each calendar year. The results of the review will be reflected in the minutes of the CPC's meeting. Any Shared Service which no longer meets the test of continued prudence will be revised or terminated in accordance with the terms of the Services Agreement.

3.3.5 Retained for Numbering Consistency

3.3.6 Occasional Services Permitted

Policy: ATCO Electric may receive, or provide, one-off, infrequent, or Occasional Services to, or from, an Affiliate on a Cost Recovery Basis, documented by way of a work order, purchase order, or similar instrument, where the Occasional Services are not material as to value, frequency, or use of resources.

Compliance Measures

- 1. The Controller will ensure that all Occasional Services provided to, or received by an Affiliate are provided on a Cost Recovery Basis, and are documented by way of an approved work order, purchase order, or similar instrument.
- 2. The Controller will provide a signed certificate in the form attached to this Plan as Schedule "B", and an annual report of Occasional Services provided by ATCO Electric to an Affiliate and vice versa (the "Occasional Services Report"). The "Occasional Services Report" will indicate whether the services have been provided on a Cost Recovery Basis and have been properly documented. The certificate and "Occasional Services Report" will be provided to the Compliance Officer within 90 days of the end of each calendar year.
- 3. The CPC will review the "Occasional Services Report" prior to filing the annual Compliance Report. The minutes of the meeting at which the report is reviewed will reflect the results of the review, including any recommendations by the CPC for changes to the provision, receipt and documentation of Occasional Services.
- 4. Any recommendations by the CPC for changes to the provision, receipt and documentation of Occasional Services, will be treated as an inquiry under the Code (see Section 8 of this Plan).

3.3.7 Emergency Services Permitted

Policy: In the event of an emergency, ATCO Electric may receive, or provide, services and resources to, or from, an Affiliate on a Cost Recovery Basis.

Compliance Measures

1. The Controller will ensure that all emergency services and resources provided to, or received by an Affiliate in the event of an emergency are provided on a Cost Recovery Basis

- 2. The Controller will provide a signed certificate in the form attached to this Plan as Schedule "B", and an annual report of Emergency Services provided by ATCO Electric to an Affiliate and vice versa (the "Emergency Services Report"). The "Emergency Services Report" will indicate whether the services have been provided on a Cost Recovery Basis and have been properly documented. The certificate and "Emergency Services Report" will be provided to the Compliance Officer within 90 days of the end of each calendar year.
- 3. The CPC will review the "Emergency Services Report" prior to filing the annual Compliance Report. The minutes of the meeting at which the report is reviewed will reflect the results of the review, including any recommendations by the CPC for changes to the provision, receipt and documentation of Emergency Services.
- 4. Any recommendations by the CPC for changes to the provision, receipt and documentation of Emergency Services, will be treated as an inquiry under the Code (see Section 8 of this Plan).

4 TRANSFER PRICING

4.1 For Profit Affiliate Services

Policy: ATCO Electric may, when it determines it is prudent to do so in operating its Utility business, obtain or provide For Profit Affiliate Services to an Affiliate, subject to the provisions of Sections 4.2 and 4.3 of the Code.

- 1. All existing, new or revised For Profit Affiliate Services will be documented by a Services Agreement, duly executed by ATCO Electric employees with the appropriate signing authority.
- 2. Prior to implementing a new or revised For Profit Affiliate Service to receive services from an Affiliate the Services Agreement will be reviewed and approved by the CPC. A business case identifying that it is prudent to obtain the For Profit Affiliate Service will be prepared if the annual value of the For Profit Affiliate Service is estimated to be greater than \$50,000. The business case must contain adequate evidence (on a net present value basis appropriate to the life cycle or operating cycle of the services involved) to conclude that the decision to outsource is the lowest cost option for customers, and that the For Profit Affiliate Services have been acquired at a price which is no more than Fair Market Value. Fair Market Value will be determined in a manner consistent with Section 4.5 of the Code. The business case will be presented to the CPC for review and approval.

- 3. Prior to implementing a new or revised For Profit Affiliate Service to provide services to an Affiliate, the Services Agreement, and a description of the process used to determine that the For Profit Affiliate Service is to be provided at a price which is no less than Fair Market Value will be reviewed and approved by the CPC. Fair Market Value will be determined in a manner consistent with Section 4.5 of the Code.
- 4. The Compliance Officer will maintain an inventory of all For Profit Affiliate Services obtained from, or provided to an Affiliate. On a quarterly basis, the Compliance Officer will prepare a report describing all For Profit Affiliate Services obtained from, or provided to an Affiliate and will maintain a record of the above reports.
- 5. The For Profit Affiliate Services between ATCO Electric and an Affiliate will be annually reviewed by ATCO Electric's representatives prior to year end and by the CPC within 90 days of the end of each calendar year. The results of the review will be reflected in the minutes of the CPC's meeting. Any For Profit Affiliate Service which no longer meets the test of continued prudence will be revised or terminated in accordance with the terms of the Service Agreement.
- 6. Failure to provide a report described in item 4 above will be treated as an inquiry under the Code (see Section 8 of this Plan).

4.2 Pricing For Profit Affiliate Services

- **4.2.1** Retained for Numbering Consistency
- **4.2.2** Retained for Numbering Consistency
- 4.3 Retained for Numbering Consistency
- 4.4 Asset Transfers

Policy: Assets transferred, mortgaged, leased or otherwise disposed of by ATCO Electric to an Affiliate or by an Affiliate to ATCO Electric will be at Fair Market Value, subject to the provisions of Section 4.6 of the Code.

Compliance Measures

1. The Controller will approve any asset transfers, mortgages, leases, or other dispositions by ATCO Electric to an Affiliate, or by an Affiliate to ATCO Electric, and will ensure that such asset transfers are at Fair Market Value, subject to the provisions of Section 4.6 of the Code.

- 2. The Controller will provide a signed certificate in the form attached to this Plan as Schedule "B", and an annual report detailing any asset transfers between ATCO Electric and Affiliates (the "Asset Transfers Report"). The "Asset Transfers Report" will describe the manner in which the asset transfers were determined to be at Fair Market Value, subject to the provisions of Section 4.6 of the Code. The certificate and "Asset Transfers Report" will be provided to the Compliance Officer within 60 days of the end of each calendar year.
- 3. Within 90 days of the end of each calendar year, the CPC will review the "Asset Transfers Report". The minutes of the meeting at which the report is reviewed will reflect the results of the review, including any recommendations by the CPC for changes to the methods used to ensure that asset transfers are at Fair Market Value, subject to the provisions of Section 4.6 of the Code.
- 4. Any recommendations by the CPC for changes to the methods used to ensure that asset transfers between ATCO Electric and Affiliates are priced at Fair Market Value, subject to the provisions of Section 4.6 of the Code, will be treated as an inquiry under the Code (see Section 8 of this Plan).

4.5 Retained for Numbering Consistency

4.6 Asset Transfers Between Utilities for Operational Efficiencies

Policy: ATCO Electric may obtain Operational Efficiencies through the use of common facilities, combined purchasing power or other cost saving procedures by transferring individual assets or groups of assets used in Utility operations between ATCO Electric and Utility Affiliates on a Cost Recovery Basis.

- 1. The appropriate Vice Presidents will approve asset transfers for operational efficiencies. The Controller will ensure that the transfer of individual assets or groups of assets used in Utility operations between ATCO Electric and Utility Affiliates will be done on a Cost Recovery Basis.
- 2. The Controller will provide a signed certificate in the form attached to this Plan as Schedule "B", and an annual report detailing any arrangements for obtaining Operational Efficiencies between ATCO Electric and Utility Affiliates (the "Asset Transfers Report"). The "Asset Transfers Report" will describe the manner in which the asset transfers were determined to be on a Cost Recovery Basis. The certificate and "Asset Transfers Report" will be provided to the Compliance Officer within 60 days of the end of each calendar year.

- 3. Within 90 days of the end of each calendar year, the CPC will review the "Asset Transfers Report". The minutes of the meeting at which the report is reviewed and approved will reflect the results of the review, including any recommendations by the CPC for changes to the methods used to ensure that asset transfers are on a Cost Recovery Basis.
- 4. Any recommendations by the CPC for changes to the methods used to ensure that asset transfers between ATCO Electric and Affiliates are valued on a Cost Recovery Basis will be treated as an inquiry under the Code (see Section 8 of this Plan).

5 EQUAL TREATMENT WITH RESPECT TO UTILITY SERVICES

5.1 Impartial Application of Tariff

Policy: ATCO Electric shall apply and enforce all tariff provisions related to Utility Services impartially, in the same timeframe, and without preference in relation to its Affiliate and all other customers or prospective customers.

See the Compliance Measures in Section 7.2 of this Plan.

5.2 Equal Access

Policy: ATCO Electric shall not favour any Affiliate with respect to access to information concerning Utility Services or with respect to the obtaining of, or the scheduling of, Utility Services. Requests by an Affiliate or an Affiliate's customers for access to Utility Services shall be processed and provided in the same manner as would be processed or provided for other customers of ATCO Electric.

See the Compliance Measures in Section 7.2 of this Plan.

5.3 No Undue Influence

Policy: ATCO Electric shall not condition or otherwise tie the receipt of Utility Services to a requirement that a customer must also deal with an Affiliate. ATCO Electric shall ensure that its employees do not explicitly or by implication, suggest that an advantage will accrue to a customer in dealing with ATCO Electric if the customer also deals with an Affiliate of ATCO Electric.

See the Compliance Measures in Section 7.2 of this Plan.

5.4 **Affiliate** Activities

Policy: ATCO Electric shall take reasonable steps to ensure that an Affiliate does not imply in its marketing material or otherwise, favoured treatment or preferential access to Utility Services.

See the Compliance Measures in Section 7.2 of this Plan.

5.5 Name and Logo

Policy: ATCO Electric shall take reasonable steps to ensure that an Affiliate does not use ATCO Electric's name, logo or other distinguishing characteristics in a manner which would mislead consumers as to the distinction or lack of distinction between ATCO Electric and the Affiliate.

See the Compliance Measures in Section 7.2 of this Plan.

5.6 Retained for Numbering Consistency

6 CONFIDENTIALITY OF INFORMATION

6.1 Utility Information

Policy: Subject to Section 6.2 of the Code, ATCO Electric shall not provide Non-Utility Affiliates with information relating to the planning, operations, finances or strategy of ATCO Electric or an Affiliated Utility before such information is publicly available.

See the Compliance Measures in Section 7.2 of this Plan.

6.2 Management Exception

Policy: Officers of ATCO Electric who are also officers of an Affiliate as permitted pursuant to Section 3.1.4 of the Code may disclose, subject to the provisions of Section 3.1.5 of the Code, ATCO Electric's planning, operational, financial and strategic information to the Affiliate to fulfill their responsibilities with respect to corporate governance, policy and strategic direction of an Affiliated group of businesses, but only to the extent necessary and not for any other purpose.

See the Compliance Measures in Section 3.1 of this Plan.

6.3 No Release of Confidential Information

Policy: ATCO Electric shall not release to an Affiliate Confidential Information relating to a customer or prospective customer, without receiving the prior written consent of the customer or prospective customer, unless such Confidential Information may be disclosed in connection with an inquiry described in Section 6.3 of the Code. Confidential Information to be disclosed in connection with an inquiry described in Section 6.3 of the Code must be approved by the Compliance Officer prior to being released.

Compliance Measures

- 1. Approval will be obtained from a customer, or prospective customer, in writing, indicating their consent to share Confidential Information relating to the customer or prospective customer with an Affiliate before the information is shared, unless such Confidential Information may be disclosed to an Affiliate in connection with a disclosure required under Section 6.3 of the Code.
- 2. Written consent received from a customer or prospective customer will be provided by management to the Compliance Officer, who will verify that the information has not yet been shared and will maintain the consent documentation on file as a record of the approval. Management can then release the information.
- 3. If Confidential Information is to be disclosed to an Affiliate in connection with a disclosure required under Section 6.3 of the Code, the Compliance Officer will verify the circumstances and, if appropriate, will provide an authorization in writing prior to the information being released.
- 4. Management will provide a signed certificate in the form attached as Schedule "B" to this Plan attesting that they have not released Confidential Information related to a customer or prospective customer without receiving the prior written consent of the customer or prospective customer, (the "Protection of Confidential Information Certificate"), to the Compliance Officer within 60 days of the end of each calendar year.
- 5. The Compliance Officer will maintain a record of the above certificates. Any failure to provide a certificate as described in paragraph 4 above or the provision of a certificate which does not demonstrate adherence to the Code will be treated as an inquiry under the Code (see Section 8 of this Plan).

6.4 Aggregated Confidential Information

Policy: ATCO Electric may disclose Confidential Information when aggregated with the Confidential Information of other customers in such a manner that an individual customer's Confidential Information can not be identified, provided that ATCO Electric shall not disclose such aggregated customer information to an Affiliate prior to making such information publicly available.

Compliance Measures

- 1. If management proposes to disclose aggregated Confidential Information to an Affiliate, the Compliance Officer will verify the aggregated information and, if appropriate, will provide an authorization in writing prior to the information being released. Management can then release the information.
- 2. The Compliance Officer will verify that the information has not been released to an Affiliate before being released to the public and will maintain a record of the approval on file.
- 3. Management will provide a signed certificate in the form attached as Schedule "B" to this Plan attesting that they have not released aggregated Confidential Information to an Affiliate prior to making such information publicly available, (the "Aggregated Confidential Information Certificate"), to the Compliance Officer within 60 days of the end of each calendar year.
- 4. The Compliance Officer will maintain a record of the above certificates. Any failure to provide a certificate as described in paragraph 3 above or the provision of a certificate which does not demonstrate adherence to the Code will be treated as an inquiry under the Code (see Section 8 of this Plan).

7 COMPLIANCE MEASURES

7.1 Responsibility for Compliance

Policy: ATCO Electric shall be responsible for ensuring compliance with the Code on the part of its directors, employees, consultants, contractors and agents, and by Affiliates of ATCO Electric.

See the Compliance Measures in Section 7.2 of this Plan.

7.2 Communication of Code and Compliance Plan

Policy: ATCO Electric will communicate the contents of the Code and the Compliance Plan, and any modifications to them from time to time to each of its directors, officers, employees, consultants, contractors, agents and Affiliates, and make the Code and the Compliance Plan available on the ATCO Electric web site.

Compliance Measures

1. Each director, officer, employee, consultant, contractor, agent and Affiliate of ATCO Electric will receive a copy of the Code on commencement of their relationship with ATCO Electric.

- 2. For ATCO Electric's employees (excluding the Common Directors and Common Officers of ATCO Electric), a signed acknowledgement that the employee has received, and is familiar with, the Code and this Compliance Plan, (the "Code Acknowledgement Documentation"), will be obtained on the commencement of employment with ATCO Electric. The acknowledgement will be maintained by Human Resources.
- 3. For ATCO Electric's consultants, contractors, and agents, the responsible ATCO Electric employee will provide a copy of the Code to the affected party, and will obtain a written acknowledgement from the consultant, contractor, or agent that they have received a copy of the Code, are familiar with its contents and will abide by its requirements.
- 4. The Compliance Officer will provide copies of the Code and this Compliance Plan to all Affiliates of ATCO Electric on an annual basis, addressed to a senior officer of the Affiliate.
- 5. On an annual basis, and within 90 days of the end of each calendar year, each ATCO Electric employee (excluding the Common Directors and Common Officers of ATCO Electric) will confirm (through written acknowledgement) that they have received the current Compliance Training Material, a current copy of the Code and this Compliance Plan, are aware of their contents, agree to abide by their requirements and have abided by the Code in the previous year (the "Code Acknowledgement Documentation"). The written acknowledgements will be maintained by Human Resources.
- 6. The Human Resources Senior Manager will provide a report to the CPC (the "Employee Code Acknowledgements Report"), identifying whether all ATCO Electric employees have completed the "Code Acknowledgement Documentation". The CPC will review the "Employee Code Acknowledgements Report" prior to filing the annual Compliance Report.
- 7. The Compliance Officer will post the Code and the Compliance Plan on the ATCO Electric web site.

7.3 Retained for Numbering Consistency

7.4 Responsibilities of the Compliance Officer

Policy: The ATCO Electric Compliance Officer will discharge the responsibilities detailed in Section 7.4 of the Code.

Compliance Measures

1. The responsibilities of the Compliance Officer are described in Section 7.4 of the Code as amended from time to time.

- 2. Within 90 days of the end of each calendar year, the Compliance Officer will prepare a report for review by the CPC detailing the manner in which he/she has discharged the above responsibilities, (the "Compliance Officer's Report"). The report will be prepared in a manner consistent with Section 7.4 of the Code. The records required to be maintained by the Compliance Officer pursuant to Section 7.4 of the Code will be retained for a period of six years in a manner sufficient to support a third party audit of the state of compliance with the Code.
- 3. The CPC will review the "Compliance Officer's Report" prior to filing the annual Compliance Report. The results of the review, and any recommendations by the CPC for improvements to the manner in which the Compliance Officer discharges the above responsibilities, will be detailed in the minutes of the meeting.
- 4. Any recommendations by the CPC for changes to the manner in which the Compliance Officer discharges the above responsibilities will be treated as an inquiry under the Code (see Section 8 of this Plan).

7.5 The Compliance Plan

Policy: ATCO Electric will prepare a Compliance Plan, review it at least annually, and update it as necessary.

Compliance Measures

1. A copy of ATCO Electric's current Compliance Plan, indicating the date of its last review will be filed with the AUC as Section (a) of the annual Compliance Report.

7.6 The Compliance Report

Policy: ATCO Electric will prepare a Compliance Report in accordance with Section 7.6 of the Code, and file it with the AUC within 120 days of the fiscal year end of ATCO Electric. The Compliance Report will be posted on ATCO Electric's web site, and interested parties will be advised promptly when the Compliance Report has been posted on the web site.

Compliance Measures

1. The Compliance Report will meet the requirements of section 7.6 of the Code as amended from time to time.

7.7 Retained for Numbering Consistency

7.8 Retained for Numbering Consistency

8 DISPUTES, COMPLAINTS AND INQUIRIES

8.1 Filing with the Compliance Officer

Policy: The Compliance Officer will keep a record of all written (or e-mailed) disputes, complaints or inquiries from within ATCO Electric or from external parties respecting the application of, or alleged non-compliance with, the Code. The identity of the party making the dispute, complaint, or inquiry will be kept confidential.

Compliance Measures

- 1. The Compliance Officer will maintain the necessary records of disputes, complaints, or inquiries.
- 2. The Compliance Officer will ensure that appropriate instructions for sending disputes, complaints, or inquiries to the Compliance Officer are posted on the ATCO Electric website.
- 3. The Compliance Officer will ensure that a description of how the Compliance Officer will investigate disputes, complaints or inquiries (in a manner consistent with the Code) is posted on the ATCO Electric website.

8.2 Processing by Utility

8.2.1 Compliance Officer Acknowledgement

Policy: The Compliance Officer shall acknowledge all disputes, complaints or inquiries in writing (which includes e-mail) within five working days of receipt.

Compliance Measures

See Section 8.1.

8.2.2 Disposition

Policy: The Compliance Officer shall respond to the dispute, complaint or inquiry within 21 working days of its receipt. The response shall include a description of the dispute, complaint or inquiry and the initial response of ATCO Electric to the issues identified in the submission. ATCO Electric's final disposition of the dispute, complaint or inquiry shall be completed as expeditiously as possible in the circumstances, and in any event within 60 days of receipt of the dispute, complaint or inquiry, except where the party making the submission otherwise agrees.

Compliance Measures

See Section 8.1.

8.3 Referral to the **AUC**

Policy: The Compliance Officer shall ensure that instructions on how to refer disputes to the AUC are contained on the ATCO Electric website

Compliance Measures

1. Instructions for referring disputes to the AUC will be posted on the ATCO Electric website.

9 RETAINED FOR NUMBERING CONSISTENCY

- 9.1 Retained for Numbering Consistency
- 9.2 Retained for Numbering Consistency

10 EFFECTIVE DATE OF THE COMPLIANCE PLAN

This amended Plan is effective as of November 1, 2010.

11 SCHEDULE A – OFFICER'S CERTIFICATE

Го:	The Alberta Utilities Commission					
[,	of the City of, in the Province of erta, acting in my position as an officer of ATCO Electric and not in my personal capacity, to					
	erta, acting in my position as an officer of ATCO Electric and not in my personal capacity, to best of my knowledge do hereby certify as follows:					
1.	My position is, and as such I have personal knowledge of, or have conducted due inquiry of individuals who have personal knowledge of, the facts and matters herein stated.					
2.	Capitalized terms used herein (which are not otherwise defined herein) shall have the meanings ascribed thereto in the ATCO Group Inter-Affiliate Code of Conduct (the Code).					
3.	I have read the Code, the Compliance Plan of ATCO Electric dated and the Compliance Report of ATCO Electric dated					
4.	The form and contents of the Compliance Report comply with the requirements of the Code and the matters reported therein are fully and accurately described.					
5.	I am not aware of any material non-compliance with the provisions of the Code by any director, officer, employee, consultant, contractor or agent of ATCO Electric, or by any Affiliate of ATCO Electric (including any director, officer, employee, consultant, contractor or agent of the Affiliate) with respect to any interaction between an Affiliate and ATCO Electric that is not fully and accurately described in the Compliance Report.					
	Signature:					
	Name:					
	Title:					
	Date:					

12 SCHEDULE B – COMPLIANCE REPORT

То: Т	The ATCO Electric Complianc	ce Officer and ATCO Electric Con	ipliance Plan Committee				
Albe	rta, acting in my position for o	of the City of of ATCO Electric and not in my p as follows:	, in the Province of ersonal capacity, to the best				
1.	Section of the ATCO Electric Compliance Plan requires me to provide this Compliance Certificate for on or before						
2.	My position with ATCO Electric is, and as such I have conducted due inquiry of individuals who have personal knowledge of, the facts and matters herein stated.						
3.	For the period ofhas been in compliance with	toto	, ATCO Electric of the Code.				
		Signature:					
		Name:					
		Title:					
		Date:					

13 SCHEDULE C - DIRECTORS' RESOLUTION

[ATCO Electric Ltd.] (the "Corporation")

WHEREAS the Corporation is subject to the oversight by the Alberta Utilities Commission, successor to the Alberta Energy and Utilities Board ("AUC"),

AND WHEREAS the AUC has imposed an Inter-Affiliate Code of Conduct on the Corporation, pursuant to Decision 2003-040 dated May 22, 2003 (the "Code of Conduct");

AND WHEREAS the AUC approved a Compliance Plan in respect of the Code of Conduct dated October 4, 2010 (the "Compliance Plan");

AND WHEREAS the Compliance Plan requires annual confirmation on behalf of the Corporation that the Compliance Plan has been carried out by the Corporation and its Directors;

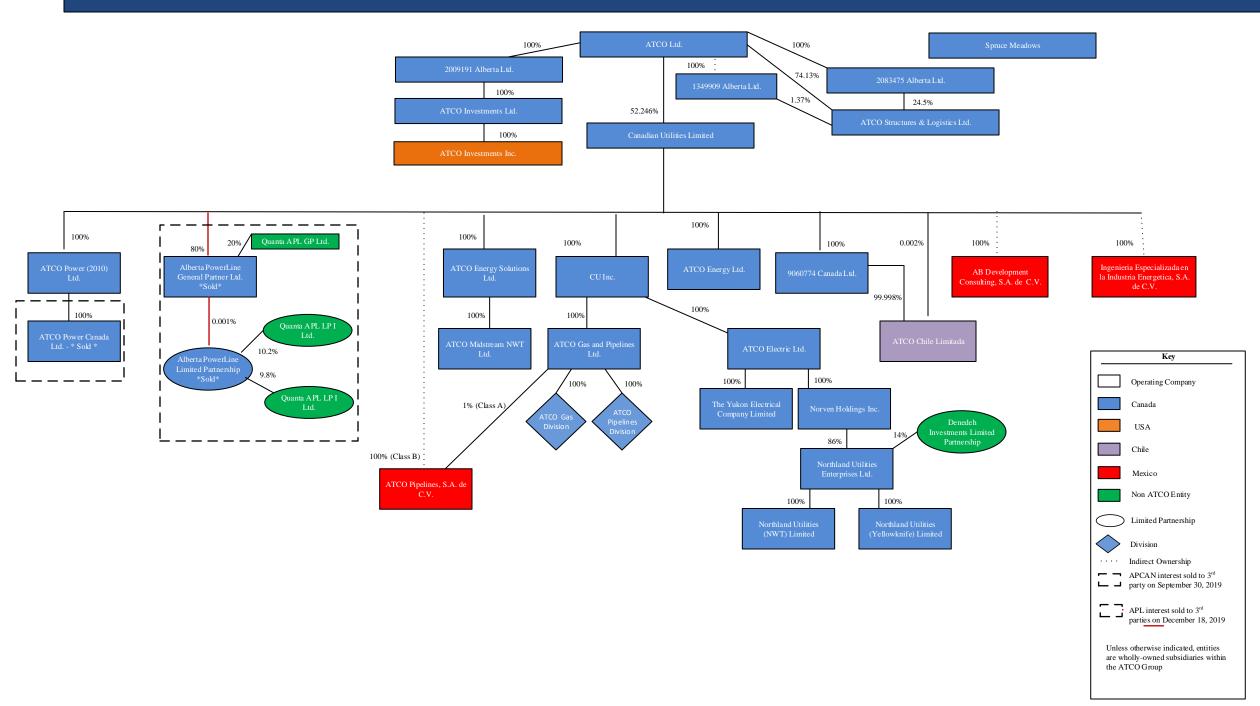
AND WHEREAS the Board of Directors of the Corporation has been advised by the management of the Corporation, including the Compliance Officer, as to the measures taken in respect of compliance, as well as having reviewed incidents relating to possible non-compliance, if any;

AND WHEREAS the Board of Directors has been provided with certificates of compliance for the calendar year by the appropriate officers of the Corporation.

BE IT RESOLVED THAT

- 1. the Board of Directors of the Corporation hereby confirms that it is aware of the Code of Conduct and related Compliance Plan and that, subject to the obligations and duties imposed on Directors under applicable statutory and common laws, the Corporation and the Board of Directors of the Corporation have complied with Sections 3.1.1 and 3.1.5 of the Code of Conduct and the Compliance Plan in respect thereof; and
- 2. the Board of Directors of the Corporation hereby authorizes and directs the Compliance Officer to so certify on behalf of the Corporation, the Corporation's compliance with the Code of Conduct for the calendar year and to execute all such documents, certificates, instruments or notices as may be required to give effect to the foregoing, including a certified copy of this resolution (collectively, the "Documents") to be in such form as the Compliance Officer, deems necessary or appropriate, such determination to be conclusively evidenced by the execution and filing or delivery of such Documents.

AFFILIATE CODE Affiliate Relationships and Ownerships as at December 31, 2019 (unless otherwise noted)



AFFILIATES OF ATCO UTILITIES Table of Contents

AB Development Consulting S.A. de C.V.	2
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ATCO Energy Solutions Ltd	
ATCO Gas, a division of ATCO Gas and Pipelines Ltd.	
ATCO Ltd.	
ATCO Pipelines, a division of ATCO Gas and Pipelines Ltd	
ATCO Pipelines, S.A. de C.V.	
ATCO Power (2010) Ltd	
ATCO Power Canada Ltd.	
ATCO Structures & Logistics Ltd.	
Canadian Utilities Limited	
CU Inc.	
Ingeniería Especializada en la Industria Energética, S.A. de C.V	
Northland Utilities (NWT) Limited	
Northland Utilities (Yellowknife) Limited	
Norven Holdings Inc.	
Spruce Meadows	
The Yukon Electrical Company Limited DBA ATCO Electric Yukon	

AB Development Consulting, S.A. de C.V.

Torre Esmeralda I Blvd. Manuel Avila Camacho 40, Piso 15 Col. Lomas de Chapultepec CP 11000 México, DF México

Directors:

Siegfried W. Kiefer (Chair) Jiri (George) Opocensky (Secretary) Hector A. Rangel James T. Delano

Officers:

James T. Delano......General Manager Jorge López de Cárdenas Melgar.....Statutory Examiner

<u>Description of Business:</u>

AB Development Consulting, S.A. de C.V. provides specialized services in the areas of accounting, consulting, assessment, administration and management, finance, commercialization, marketing and publicity, sales and purchase promotion, logistics and shipping, human resources, information technology, organization and legal representation to entities or individuals.

Alberta PowerLine Limited Partnership

10035 – 105 Street NW Edmonton, AB T5J 2V6

Alberta PowerLine General Partner Ltd. is the General Partner for Alberta PowerLine Limited Partnership. As a limited partnership, this entity has no directors or officers. Refer to Alberta PowerLine General Partner Ltd. for a listing of Directors and Officers.

Alberta PowerLine General Partner Ltd.

10035 – 105 Street NW Edmonton, AB T5J 2V6

Directors:

Earl C. Austin Jr. (Quanta APL GP Ltd.) Siegfried W. Kiefer Paul G. Goguen Brian P. Shkrobot Wayne K. Stensby

Officers:

Siegfried W. Kiefer	.Chair
Wayne K. Stensby	.President
	.Senior Vice President, Project Development
Brian P. Shkrobot	.Senior Vice President, Finance & Regulatory
Kevin J. Burgemeister	.Vice President, Operations
Katherine-Jane Patrick	.Vice President, Corporate Development
Quyen Nguyen	.Vice President, Projects and Construction
Carol Gear	.Corporate Secretary
Rumdeep K. Basra	.Assistant Corporate Secretary

Description of Business:

Alberta PowerLine Limited Partnership is a consortium responsible for the development, construction and operation of a 508 kilometer 500 kV transmission line from the Genesee Power plant west of Edmonton to a new substation located west of Fort McMurray.

The sale of Alberta PowerLine was completed on December 18, 2019 and all directors, officers and management, as stated above, resigned effective as of said date.

ATCO Electric Ltd.

10035 – 105 Street NW Edmonton, AB T5J 2V6

Directors:

Dennis A. DeChamplain Siegfried W. Kiefer George J. Lidgett

Officers:

Siegfried W. Kiefer	Chair & Chief Executive Officer
George J. Lidgett	President
Dennis A. DeChamplain	Executive Vice President & Chief Financial Officer
Melanie L. Bayley	Senior Vice President & General Manager,
Brian P. Shkrobot	Senior Vice President, Finance & Regulatory
Peter M. Bothwell	Vice President, Customer Experience & Initiatives
Kevin J. Burgemeister	Vice President, Operations
Quyen Nguyen	Vice President, Projects & Construction
Derek M. McHugh	Vice President, Engineering
Douglas F. Tenney	Vice President, Northern Development & Indigenous Relations
Roger L. Mazankowski	Vice President, Government Relations
Todd B. McLaren	Vice President, Asset Management & Planning
Carol Gear	Corporate Secretary
Rumdeep K. Basra	Assistant Corporate Secretary

Description of Business:

ATCO Electric is a regulated electricity Transmission and Distribution utility serving customers in northern and east-central Alberta. ATCO Electric builds, operates and maintains transmission and distribution lines. In addition, ATCO Electric operates distribution power lines on behalf of some Rural Electrification Associations in its service territory.

ATCO Energy Ltd.

5302 Forand St SW Calgary, AB T3E 8B4

Directors:

Dennis A. DeChamplain Siegfried W. Kiefer Marshall F. Wilmot

Officers:

Siegfried W. Kiefer	.Chair & Chief Executive Officer
Marshall F. Wilmot	.President
Sarah J. Francis	.Vice President & General Manager
Dennis A. DeChamplain	.Executive Vice President & Chief Financial Officer
P. Derek Cook	.Senior Vice President & Controller
Carol Gear	.Corporate Secretary
Rumdeep K. Basra	.Assistant Corporate Secretary

<u>Description of Business:</u>

ATCOenergy is an electricity and natural gas retailer that serves residential, small business and commercial customers across Alberta.

ATCO Energy Solutions Ltd.

5302 Forand St SW Calgary, AB T3E 8B4

Directors:

Dennis A. DeChamplain Siegfried W. Kiefer Wayne K. Stensby

Officers:

Siegfried W. Kiefer	Chair & Chief Executive Officer
Wayne K. Stensby	President
Katherine-Jane Patrick	Vice President, Corporate Development
Dennis A. DeChamplain	Executive Vice President & Chief Financial Officer
Steven R. Piepgrass	Senior Vice President & General Manager, Storage & Liquids
Carol Gear	Corporate Secretary
Rumdeep K. Basra	Assistant Corporate Secretary

Description of Business:

ATCO Energy Solutions Ltd. builds, owns and operates industrial water, natural gas and natural gas liquids related infrastructure to serve the midstream sector of Western Canada's energy industry.

ATCO Gas, a division of ATCO Gas and Pipelines Ltd.

10035 – 105 Street NW Edmonton, AB T5J 2V6

<u>Directors (ATCO Gas and Pipelines Ltd.):</u>

Dennis A. DeChamplain Siegfried W. Kiefer George J. Lidgett

Officers:

Siegfried W. Kiefer	Chair & Chief Executive Officer
George J. Lidgett	President
Dennis A. DeChamplain	Executive Vice President & Chief Financial Officer
Brian P. Shkrobot	Senior Vice President, Finance& Regulatory
D. Jason Sharpe	Senior Vice President & General Manager, Natural Gas
Nathan D. Carter	Vice President, Engineering
Graeme M. Feltham	Vice President, Customer Experience & Innovation
Ryan G. Germaine	Vice President, Operations, Calgary & Edmonton Regions
Roger L. Mazankowski	Vice President, Government Relations
Lance S. Radke	Vice President, District Operations
Stephanie M. Schubert	Vice President, Construction
Carol Gear	Corporate Secretary
Rumdeep K. Basra	Assistant Corporate Secretary

Description of Business:

ATCO Gas is a regulated natural gas distribution utility serving customers in its franchise areas across Alberta. ATCO Gas builds, owns and operates natural gas distribution systems.

ATCO Ltd.

5302 Forand St SW Calgary, AB T3E 8B4

Directors:

Robert T. Booth
Dennis M. Ellard
Linda A. Southern-Heathcott, Vice Chair
Michael R.P. Rayfield
Robert J. Routs
Nancy C. Southern, Chair
Roger J. Urwin
Susan R. Werth

Charles W. Wilson, Lead Director

Officers:

Nancy C. Southern	Chair & Chief Executive Officer
Siegfried W. Kiefer	
-	Executive Vice President & Chief Financial Officer
M. George Constantinescu	Senior Vice President & Chief Transformation Officer
	Vice President, Finance, Treasury & Risk
Carol Gear	•

Description of Business:

ATCO delivers business solutions through its Structures & Logistics, Electricity, Pipelines & Liquids, and Retail Energy business units.

ATCO Pipelines, a division of ATCO Gas and Pipelines Ltd.

909 – 11 Avenue SW Calgary, AB T2R 1L8

Directors (ATCO Gas and Pipelines Ltd.):

Dennis A. DeChamplain George J. Lidgett Siegfried W. Kiefer

Officers:

Siegfried W. Kiefer	Chair & Chief Executive Officer
George J. Lidgett	President
Dennis A. DeChamplain	Executive Vice President & Chief Financial Officer
Brian P. Shkrobot	Senior Vice President, Finance & Regulatory
D. Jason Sharpe	Senior Vice President & General Manager, Natural Gas
Nathan D. Carter	Vice President, Engineering
	Vice President, Operations, Calgary & Edmonton
Lance S. Radke	Vice President, District Operations
Stephanie M. Schubert	Vice President, Construction
Graeme M. Feltham	Vice President, Customer Experience & Innovation
Roger L. Mazankowski	Vice President, Government Relations
Carol Gear	Corporate Secretary
Rumdeep K. Basra	Assistant Corporate Secretary

Description of Business:

ATCO Pipelines is a regulated natural gas transmission utility in Alberta. ATCO Pipelines builds, owns and operates natural gas transmission facilities.

ATCO Pipelines, S.A. de C.V.

Torre Esmeralda I Blvd. Manuel Avila Camacho 40, Piso 15 Col. Lomas de Chapultepec CP 11000 México, DF México

Directors:

James T. Delano Hector A. Rangel Siegfried W. Kiefer (Chair) Jiri (George) Opocensky (Secretary)

Officers:

James T. Delano......General Manager
Jorge López de Cárdenas Melgar.....Statutory Examiner

Description of Business:

ATCO Pipelines, S.A. de C.V. is engaged in building, owning and operating an open access natural gas pipeline in Mexico.

ATCO Power (2010) Ltd.

5302 Forand St SW Calgary, AB T3E 8B4

Directors:

Dennis A. DeChamplain Siegfried W. Kiefer Wayne K. Stensby

Officers:

Description of Business:

ATCO Power (2010) Ltd. develops, builds and operates independent power generation facilities to provide customers with custom power solutions including commercial and industrial power marketing in addition to sales and distributed power generation.

ATCO Power Canada Ltd.

5302 Forand St SW Calgary, AB T3E 8B4

Directors:

Dennis A. DeChamplain Siegfried W. Kiefer James W. Simpson Nancy C. Southern Charles W. Wilson

Officers:

Siegfried W. Kiefer	Chair
Wayne K. Stensby	President
Brian P. Shkrobot	Senior Financial Officer
John W. Ell	Senior Vice President & General Manager, Generation
Carol Gear	Corporate Secretary
Rumdeep K. Basra	Assistant Corporate Secretary

<u>Description of Business:</u>

ATCO Power provides electricity generation solutions in Canada.

The sale of ATCO Power was completed on September 30, 2019 and all directors, officers and management, as stated above, resigned effective as of said date.

ATCO Structures & Logistics Ltd.

115 Peacekeepers Drive SW Calgary, AB T3E 7X4

Directors:

Dennis A. DeChamplain Linda A. Southern-Heathcott Michael R.P. Rayfield Nancy C. Southern Susan R. Werth

Officers:

Nancy C. Southern	Chair & Chief Executive Officer
James Landon	President, Frontec
Adam M. Beattie	President, Structures
Dennis A. DeChamplain	Executive Vice President & Financial Officer
Michael M. Clennett	Senior Vice President, ATCO Structures
Kelly Babichuk	Vice President & General Manager, Sustainable Communities
Benoit E.J. Gagne	Vice President, Modular, Structures
William J. Haliburton	Vice President, Manufacturing
Rebecca M. Kalmacoff	Corporate Controller
Carol Gear	Corporate Secretary
Rumdeep K. Basra	Assistant Corporate Secretary

Description of Business:

ATCO Structures & Logistics provides modular construction services and provides solutions for workforce housing, modular facilities, site support services and logistics and operations management. ATCO Structures and Logistics provides relocatable structures, permanent offsite construction, workforce camps and lodges, food services, facility operations and maintenance, disaster response and military support services.

Canadian Utilities Limited

5302 Forand St SW Calgary, AB T3E 8B4

Directors:

Matthias F. Bichsel

Robert J. Normand

Nancy C. Southern

Alexander J. Pourbaix

Loraine M. Charlton

Wayne G. Wouters

Hector A. Rangel

Charles W. Wilson

Laura A. Reed

Linda A. Southern-Heathcott, Vice Chair

James W. Simpson, Lead Director

Officers:

Nancy C. Southern	Chair
Siegfried W. Kiefer	President & Chief Executive Officer
Dennis A. DeChamplain	Executive Vice President & Chief Financial Officer
M. George Constantinescu	Senior Vice President & Chief Transformation Officer
P. Derek Cook	Senior Vice President & Controller
Colin R. Jackson	Vice President, Finance, Treasury & Risk
George J. Lidgett	Executive Vice President & General Manager, Utilities
Wayne K. Stensby	Executive Vice President, Corporate Development
Carol Gear	Corporate Secretary

Description of Business:

Canadian Utilities Limited delivers business solutions in Electricity (electricity generation, transmission, and distribution), Pipelines & Liquids (natural gas transmission, distribution and infrastructure development, energy storage, and industrial water solutions) and Retail Energy (electricity and natural gas retail sales).

CU Inc.

5302 Forand St SW Calgary, AB T3E 8B4

Directors:

Robert T. Booth Loraine M. Charlton Siegfried W. Kiefer Nancy C. Southern Linda A. Southern-Heathcott, Vice Chair Roger J. Urwin

Officers:

Nancy C. Southern	Chair
Siegfried W. Kiefer	President & Chief Executive Officer
Dennis A. DeChamplain	Executive Vice President & Chief Financial Officer
George J. Lidgett	Executive Vice President & General Manager
Brian P. Shkrobot	Senior Vice President, Finance & Regulatory
Colin R. Jackson	Vice President, Finance, Treasury & Risk
Carol Gear	Corporate Secretary

Description of Business:

CU Inc. is a wholly-owned subsidiary of Canadian Utilities Limited, an ATCO Company. CU Inc. manages assets comprised of regulated utility operations in natural gas and electricity distribution and transmission.

Ingeniería Especializada en la Industria Energética, S.A. de C.V.

Torre Esmeralda I Blvd. Manuel Avila Camacho 40, Piso 15 Col. Lomas de Chapultepec CP 11000 México, DF México

Directors:

James T. Delano Jiri (George) Opocensky (Secretary) Siegfried W. Kiefer (Chair) Hector A. Rangel

Officers:

James T Delano......General Manager
Jorge López de Cárdenas Melgar.....Statutory Examiner

Description of Business:

Ingeniería Especializada en la Industria Energética, S.A. de C.V. provides specialized engineering and construction services in the energy industry, including consulting, assessment and development, project management and execution of engineering and construction projects.

Northland Utilities (NWT) Limited

66 Woodland Drive, Bay 1 Hay River, NT X0E 1G1

Directors:

Darrell K. Beaulieu Loraine M. Charlton Siegfried W. Kiefer Gregory J. Nyuli James W. Simpson Nancy C. Southern

Officers:

Nancy C. Southern	Chair
Siegfried W. Kiefer	Chief Executive Officer
George J. Lidgett	President
Melanie L. Bayley	Senior Vice President
Brian P. Shkrobot	Senior Vice President
Douglas F. Tenney	Vice President
Carol Gear	Corporate Secretary
Rumdeep K. Basra	Assistant Corporate Secretary

Description of Business:

Northland Utilities Enterprises Ltd.'s common shares are 86% owned by Norven Holdings Inc. and 14% owned by Denendeh Investments Limited Partnership, which represents the 27 Dene First Nations of the Northwest Territories. Northland Utilities Enterprises Ltd. has two operating subsidiaries: Northland Utilities (NWT) Limited and Northland Utilities (Yellowknife) Limited.

Northland Utilities (Yellowknife) Limited

481 Range Lake Road Yellowknife, NT X1A 3R9

Directors:

Darrell K. Beaulieu Loraine M. Charlton Siegfried W. Kiefer Gregory J. Nyuli James W. Simpson Nancy C. Southern

Officers:

Nancy C. Southern	.Chair
Siegfried W. Kiefer	.Chief Executive Officer
George J. Lidgett	.President
Melanie L. Bayley	.Senior Vice President
Brian P. Shkrobot	.Senior Vice President
Douglas F. Tenney	.Vice President
Carol Gear	.Corporate Secretary
Rumdeep K. Basra	.Assistant Corporate Secretary

Description of Business:

Northland Utilities Enterprises Ltd.'s common shares are 86% owned by Norven Holdings Inc. and 14% owned by Denendeh Investments Limited Partnership, which represents the 27 Dene First Nations of the Northwest Territories. Northland Utilities Enterprises Ltd. has two operating subsidiaries: Northland Utilities (NWT) Limited and Northland Utilities (Yellowknife) Limited.

Norven Holdings Inc.

10035 - 105 Street NW Edmonton, AB T5J 2V6

Directors:

Dennis A. DeChamplain Loraine M. Charlton Siegfried W. Kiefer James W. Simpson Nancy C. Southern

Officers:

Nancy C. Southern	.Chair
Siegfried W. Kiefer	.Chief Executive Officer
George J. Lidgett	.President
Melanie L. Bayley	.Senior Vice President
Brian P. Shkrobot	.Senior Vice President
Douglas F. Tenney	.Vice President
Carol Gear	.Corporate Secretary
Rumdeep K. Basra	.Assistant Corporate Secretary

<u>Description of Business:</u>

Norven Holdings Inc. is 100% owned by ATCO Electric Ltd. Norven Holdings owns 86% of the common shares of Northland Utilities Enterprises Ltd. (NUE). The remaining 14% is owned by Denendeh Investments Limited Partnership (DILP).

Spruce Meadows

18011 Spruce Meadows Way SW Calgary, AB T2X 4B7

Directors and Officers:

Margaret E. Southern	. Chairman
Linda A. Southern-Heathcott	President & Chief Executive Officer
Ian Allison	. Senior Vice President, Television & Media Services
Joanne Nimitz	. Vice President, Administration & Tournament Secretary
Peter Dahl	. Vice President, Operation Services
Stavroula Kangles	Vice President, Special Events Services
Dustin Lezubski	Director, Capital Construction and Technology

Description of Business:

Spruce Meadows is an equestrian facility and venue for hosting international sporting events in Calgary.

The Yukon Electrical Company Limited DBA ATCO Electric Yukon

#100, 1100 – First Avenue Whitehorse, YT Y1A 3T4

Directors:

Dennis A. DeChamplain George J. Lidgett Siegfried W. Kiefer

Officers:

Siegfried W. Kiefer	.Chair & Chief Executive Officer
George J. Lidgett	.President
Dennis A. DeChamplain	.Executive Vice President
Melanie L. Bayley	.Senior Vice President
Brian P. Shkrobot	.Senior Vice President
Douglas F. Tenney	.Vice President
Carol Gear	.Corporate Secretary
Rumdeep K. Basra	.Assistant Corporate Secretary

<u>Description of Business:</u>

ATCO Electric Yukon delivers electricity to residential and commercial customers in Yukon.

ATCO Electric Summary of Major Transactions For the year ended December 31, 2019

Service Name	Description	Transaction With	2019 Actual
DEVENUE			(\$000)
REVENUE			
Project Services			
Management, O&M, joint venture project management and utility routing/land services.	Project services for the Fort McMurray West 500 KV Transmission Project.	Alberta PowerLine	33,753
TOTAL MANAGEMENT SERVICES REVENUE			33,753
FLEET MAINTENANCE SERVICES			
Fleet Maintenance Services	Fleet servicing and repairs.	ATCO Gas	531
TOTAL FLEET MAINTENANCE REVENUE			531
PROJECT AND ASSET MANAGEMENT SERVICES			
Project and Asset Management Services	Operations and communications services for AP 2000's legacy plants. Operations, engineering services, communications and maintenance for Rainbow Lake 4 & 5, Valleyview 1, Oldman River and Poplar Hill plants.	ATCO Power 2010 Ltd.	7,988
TOTAL PROJECT AND ASSET MANAGEMENT SERVICE	S REVENUE		7,988
DDG IFOT AND ACCET MANAGEMENT CEDVICES			
PROJECT AND ASSET MANAGEMENT SERVICES Engineering and Project Services	Engineering, Operations and communications services for AP 2000's legacy plants, operations, communications and maintenance for Rainbow Lake 4 &5, Valleyview 1, Oldman River and Poplar Hill plants.	ATCO Power Canada	528
TOTAL PROJECT AND ASSET MANAGEMENT SERVICE REVENUE	S		528
INTEREST ON ADVANCES Interest on Short Term Advances - CU Inc.	Interest revenue on short term advances.	CU Inc.	940
TOTAL INTEREST ON ADVANCES REVENUE			940

Service Name	Description	Transaction With	2019 Actual
INTEREST AND FINANCING		Northland Utilities (Yellowknife) Limited	(\$000) 1,179
Interest on Long Term Debt	Interest revenue on debentures.	The Yukon Electrical Company Limited DBA ATCO Electric Yukon	3,390
Equity Preferred Shares	Dividends received on Equity Preferred Shares.	The Yukon Electrical Company Limited DBA ATCO Electric Yukon	5,500
TOTAL INTEREST AND FINANCING			10,070
PROJECT MANAGEMENT AND VARIOUS SUPPORT SERVICES	Finance, After Hour Assistance, Marketing & Communication,	Northland Hillitian (Vallaukaifa) Limited	449
Support Services	Regulatory, HR, Business Technology Management, CC&B, Supply Chain, Project Management, Engineering, Metering & Governance.	Northland Utilities (Yellowknife) Limited Northland Utilities (NWT) Limited The Yukon Electrical Company Limited DBA ATCO Electric Yukon	994 876
TOTAL PROJECT MANAGEMENT AND VARIOUS SUPP	ORT SERVICES		2,318

ATCO Electric Summary of Major Transactions For the year ended December 31, 2019

Service Name	Description	Transaction With	2019 Actual (\$000)
EXPENSES/CAPITAL/ASSET TRANSFERS			
FLEET MAINTENANCE SERVICES			
Fleet Maintenance Services	Vehicle servicing and repairs.	ATCO Gas	1,201
TOTAL FLEET MAINTENANCE SERVICES EXPENSE			1,201
ATCO Park Rental Space			
ATCO Park Rental Space	Rental space occupied by ATCO Electric employees at ATCO Park. ATCO Power to sub-allocate ATCO Electric's share of the lease costs.	ATCO Investments Ltd.	536
TOTAL ATCO PARK RENTAL SPACE EXPENSE	00010.		536
ADMINISTRATIVE SERVICES			
Administrative Services	Head office costs.	ATCO Ltd. / CUL / CU Inc.	34,462
Administrative Services	Shared Services costs and expenses.	CUL	5,387
Administrative Services	Shared Services costs and expenses.	CU Inc.	20,675
TOTAL ADMINISTRATIVE SERVICES EXPENSE			60,524
RENT (CU LTD.)			
Rental Space - AC in Edmonton & Calgary	Rental and parking space at ATCO Center Edmonton and ATCO Center Calgary.	CUL	4,840
TOTAL RENT EXPENSE			4,840
LICENSE FEE			
License Fee	Use of ATCO name and trademark.	ATCO Ltd.	5,026
TOTAL LICENSE FEE EXPENSE	000 of 711 00 Hamo and tradomain.	71100 Etd.	5,026
			0,0=0

Service Name	Description	Transaction With	2019 Actual
	·		(\$000)
RETAIL SERVICES			
Commodity and administration fees	Retail services for natural gas and electricity for company use.	ATCO Energy	956
TOTAL RETAIL SERVICES			956
INTEREST AND FINANCING			
INTEREST AND FINANCING	14 4 11 11 4 21 21	0111	004 400
Interest on Long Term Advances	Interest paid on debentures with CU Inc.	CU Inc.	231,423
Equity Preferred Shares	Dividends paid on equity preferred shares.	CU Inc.	5,692
TOTAL INTEREST AND FINANCING EXPENSE			237,114
INTEREST ON SUCRE TERM ARVANCES			
INTEREST ON SHORT TERM ADVANCES		0111 /018 /4700 141	505
Interest on Short Term Advances - CU Inc.	Interest expense on short term advances.	CU Inc./CUL/ATCO Ltd.	525
INTEREST ON SHORT TERM ADVANCES EXPENSE			525
ACCET TO ANCEEDO			
ASSET TRANSFERS			
Sale of Utility Asset - Trailer	2006 Saber Single Axel Pole Trailer	Northland Utilities (NWT) Limited	23
Sale of Utility Asset - Vehicle	2012 Ram 1500 SLT	ATCO Power 2010 Ltd.	20
Sale of Utility Asset - Vehicle	2012 Ram 1500 QC 4X4	ATCO Power 2010 Ltd.	20
TOTAL ASSET TRANSFERS			63

ATCO Electric Summary of Non-Major Transactions For the year ended December 31, 2019

Service	Description	Transaction with	2019 Actual
			(\$000)
REVENUE			
JOINT USE OF POLES			
Joint Use of Poles	Provision of all personnel, materials and supervision necessary for the joint use of poles owned by ATCO Electric Ltd.	ATCO Electric Transmission & Distribution	458
TOTAL JOINT USE OF POLES REVENUE / EXPENSE			458
PROJECT SERVICES			
Project Services	Design and Project Engineering, Construction, Project Management, Land Planning Services, Materials Management -Solar Farm-	ATCO Gas	173
TOTAL PROJECT SERVICES REVENUE			173
CUSTOMER CARE AND BILLING SERVICES			
Customer Care and Billing Services	User acceptance testing for ATCO-CIS retail enhancements and Break/fix. Services for rates management, business documentation, consulting services and governance.	ATCO Gas	379
TOTAL CUSTOMER CARE AND BILLING SERVICES REV			379
CUSTOMER CARE AND BILLING SERVICES			
Customer Care and Billing Services	User acceptance testing for ATCO-CIS retail enhancements and Break/fix. Services for rates management, business documentation, consulting services and governance.	ATCO Energy	127
TOTAL CUSTOMER CARE AND BILLING SERVICES REV	/ENUE		127
SHARED OFFICE SERVICES			
Shared Office Services	Labour, yard, office, warehouse space, office-related supplies, building and warehouse operations and maintenance for various locations through the province.	ATCO Gas	190
TOTAL SHARED OFFICE SERVICES REVENUE	mange tre presented		190

Service	Description	Transaction with	2019 Actual
			(\$000)
CO LOCATE LICENCE AND ACCESS ACREMENT			
CO-LOCATE LICENSE AND ACCESS AGREEMENT Tower and Circuit Leases	Use of tower, antenna access and circuit lease.	ATCO Gas	140
TOTAL CO-LOCATE LICENSE AND ACCESS AGREEM		ATOO Gas	140
	-		
INTEREST ON LONG TERM DEBT			
Interest on Long Term Debt - NWT	Interest revenue on debentures.	Northland Utilities (NWT) Limited	422
TOTAL INTEREST ON LONG TERM DEBT REVENUE			422
Interest Income on ST Advances			
Interest Income on ST Advances	Interest revenue on ST Advances.	Northland Utilities (Yellowknife) Limited	13
	interest revenue on or Advances.	Northland Utilities (NWT) Limited	25
TOTAL INTEREST ON LONG TERM DEBT REVENUE			38
PROJECT SERVICES			
Project Services	General Engineering and Project Execution Services.	Aschor	274
TOTAL PROJECT SERVICES REVENUE			274
PROJECT SERVICES	Desire and Desiret Franciscopies County ation Desiret Management Land		
Project Services	Design and Project Engineering, Construction, Project Management, Land Planning, Health, Safety & Environment, and Vegetation Management	ATCO Structures & Logistics (Barge Landing)	36
Project Services	Services.	ATCO Structures & Logistics (Barge Landing)	30
TOTAL ADMINISTRATIVE SERVICES REVENUE	001110000.		36
			·
	ATCO Electric will provide services to AES owned facilities as identified in	.=	
Project and Asset Management Services	Appendix "A" on an as-needed basis until the ownership of assets are	ATCO Energy Solutions	474
TOTAL PROJECT AND ASSET MANAGEMENT SERVICE	transferred to ATCO Power.		474
TO THE TROOPER AND AGOLT MANAGEMENT OFFICE			4/4

ATCO Electric Summary of Non-Major Transactions For the year ended December 31, 2019

Service Name	Description	Transaction With	2019 Actual
			(\$000)
EXPENSES/CAPITAL/ASSET TRANSFERS			
ENERGY MANAGEMENT SCHOOL PROGRAM			
Energy Management School Program	Recovery for assets used in the delivery of the school program by ATCO Gas' Energy Management Group.	ATCO Gas	14
TOTAL ENERGY MANAGEMENT SCHOOL PROGRAM			14
ENERGY MANAGEMENT SERVICES	Provide general Energy Management services related to supplies, Energy		
Energy Management Services	Audits, Analysis of utility rate structures and Identify low or no-cost changes that will increase energy effciency.	ATCO Gas	120
TOTAL ENERGY MANAGEMENT SCHOOL PROGRAM			120
TOWER LEASE - ACE Tower Lease - ACE	The right to install, operate and maintain antenna and equipment on towers in designated locations.	ATCO Gas	5
TOTAL TOWER LEASE - ACE EXPENSE			5
Professional Services Professional Services TOTAL ATCO BLUE FLAME KITCHEN CAFÉ USAGE E	Provision of catering services, event hosting and sundry items. XPENSE	ATCO Energy	64 64
TEMPORARY FACILITY SERVICES Temporary Facility Services TOTAL TEMPORARY FACILITY SERVICES EXPENSES	Supply, transport and setup of office/crew trailers and furnishing packages.	ATCO Structures and Logistics	61 61
TOTAL TEINI CHART FACILITY OF WHOLE EXPENDED			01

Service	Description	Transaction with	2019 Actual
			(\$000)
INTEREST ON SHORT TERM ADVANCES			
Interest on Short Term Advances / IPA - YECL	Interest expense on short term advances.	The Yukon Electrical Company Limited DBA ATCO Electric Yukon	130
TOTAL INTEREST ON SHORT TERM ADVANCES EXPE	ENSE		130
FACILITIES SPONSORSHIP EXPENSE			
Facilities Usage and Sponsorship	Sponsorship of annual show jumping event including event advertising and signage, venue use for hosting customer receptions, and food and beverage catering services at event reception.	Spruce Meadows	444
TOTAL FACILITIES SPONSORSHIP EXPENSE			444
GUARANTEE FEES			
Guarantee Fees	Guarantee Fees - Distribution	CUL	126
Guarantee Fees	Guarantee Fees - Transmission	CUL	124
GUARANTEE FEES EXPENSE			250

ATCO Electric Summary of Occasional Services For the 2019 Reporting Period

Service	Description	Transaction With	2019 Actuals \$(000's)	Profit/Cost Recovery	Materiality
DEVENUE					
REVENUES					
PI Integration	PI System Integration system	ATCO Pipelines	8	Cost Recovery	Non-Material Recurring
Fleet Maintenance Services	General fleet management services and related supplies	ATCO Pipelines	255	Cost Recovery	Non-Material Recurring
Vegetation Management	Vegetation Management services	ATCO Pipelines	14	Cost Recovery	Non-Material Recurring

EXPENSES

None to report.

CAPITAL

None to report.

INVENTORY

None to report.

ATCO Electric Summary of Emergency Services For the 2019 Reporting Period

Service Description Transaction With 2019 Actuals \$(000's)

REVENUES

None to report.

EXPENSES

None to report.

CAPITAL

None to report.

ATCO ELECTRIC 2019 EMPLOYEE TRANSFERS, TEMPORARY ASSIGNMENTS AND SECONDMENTS WITH AFFILIATES

EMPLOYEES TRANSFERRING FROM ATCO ELECTRIC TO AFFILIATES

Job Title	Employment Type	Transferred To	Effective Date	Type of Transfer/Reason
Engineer, Execution Planning	Permanent	ATCO Structures & Logistics Ltd.	January 12, 2019	Career Opportunity
Clerk V	Permanent	ATCO Pipelines	January 26, 2019	Career Opportunity
Senior Advisor, Communication	Permanent	Canadian Utilities Limited	February 9, 2019	Career Opportunity
Supervisor, Capital Reporting	Permanent	CU Inc.	February 9, 2019	Reorganization
Supervisor Capital Assets	Permanent	CU Inc.	February 9, 2019	Reorganization
Supervisor, Construction	Permanent	The Yukon Electrical Company Limited	February 23, 2019	Career Opportunity
Supervisor, Indigenous Consultation Planning & Policy	Permanent	ATCO Gas	February 23, 2019	Reorganization
Engineer	Permanent	Canadian Utilities Limited	April 20, 2019	Career Opportunity
Supervisor, Financial Services	Permanent	CU Inc.	May 4, 2019	Career Opportunity
Supervisor, Financial Services	Permanent	CU Inc.	May 4, 2019	Career Opportunity
Executive Assistant	Permanent	Canadian Utilities Limited	May 18, 2019	Career Opportunity
Director, Engineering	Permanent	Canadian Utilities Limited	June 3, 2019	Career Opportunity
Executive Assistant	Permanent	ATCO Structures & Logistics Ltd.	June 10, 2019	Career Opportunity
Engineer	Permanent	ATCO Gas	June 15, 2019	Reorganization
HR Advisor	Permanent	ATCO Gas	June 29, 2019	Career Opportunity
HR Advisor	Permanent	ATCO Power	June 29, 2019	Reorganization
Engineer in Training - Year 1	Permanent	The Yukon Electrical Company Limited	June 29, 2019	Career Opportunity
Advisor, Corporate Communications	Permanent	CU Inc.	June 29, 2019	Career Opportunity

ATCO ELECTRIC

2019 EMPLOYEE TRANSFERS, TEMPORARY ASSIGNMENTS AND SECONDMENTS WITH AFFILIATES

Senior Manager, Marketing &	Permanent	ATCO Power	June 29, 2019	Reorganization
Communications				
Customer Care Representative	Permanent	CU Inc.	July 13, 2019	Career Opportunity
Customer Care Representative	Permanent	ATCO Gas	July 13, 2019	Career Opportunity
Customer Care Representative	Permanent	CU Inc.	July 27, 2019	Reorganization
Director, Planning & Reporting	Permanent	ATCO Energy Solutions Ltd.	August 24, 2019	Career Opportunity
Account Representative	Permanent	ATCO Energy Ltd.	September 7, 2019	Career Opportunity
Executive Assistant	Permanent	Canadian Utilities Limited	October 5, 2019	Reorganization
Director, Innovation	Permanent	Canadian Utilities Limited	October 19, 2019	Reorganization
Director, Systems Operations	Permanent	Canadian Utilities Limited	November 30, 2019	Career Opportunity
Executive Assistant	Permanent	ATCO Energy Solutions Ltd.	December 14, 2019	Reorganization
Senior Human Resources Business Partner	Permanent	CU Inc.	December 28, 2019	Career Opportunity

ATCO ELECTRIC 2019 EMPLOYEE TRANSFERS, TEMPORARY ASSIGNMENTS AND SECONDMENTS WITH AFFILIATES

EMPLOYEES TRANSFERRING TO ATCO ELECTRIC FROM AFFILIATES

Job Title	Employment Type	Transferred From	Effective Date	Type of Transfer/Reason
Supervisor, Capital Assets	Permanent	CU Inc.	February 9, 2019	Reorganization
Staff Accountant	Permanent	Canadian Utilities Limited	February 23, 2019	Reorganization
Senior Advisor, Marketing & Communication	Permanent	Canadian Utilities Limited	March 9, 2019	Career Opportunity
Labourer I	Temporary	ATCO Energy Ltd.	April 20, 2019	Career Opportunity
Staff Accountant	Permanent	CU Inc.	April 20, 2019	Career Opportunity
Senior Corporate Accountant, North of 60	Permanent	CU Inc.	May 4, 2019	Career Opportunity
HR Advisor	Permanent	CU Inc.	May 4, 2019	Career Opportunity
Supervisor, Financial Services (Northland Utilities)	Permanent	Canadian Utilities Limited	June 1, 2019	Career Opportunity
Senior Purchasing Coordinator	Permanent	ATCO Power	June 1, 2019	Career Opportunity
Senior Physical Security Specialist	Permanent	Canadian Utilities Limited	June 1, 2019	Career Opportunity
Engineer, Execution Planning	Permanent	ATCO Structures & Logistics Ltd.	June 1, 2019	Career Opportunity
Clerk IV	Permanent	CU Inc.	June 24, 2019	Career Opportunity
Corporate Accountant I	Permanent	CU Inc.	June 29, 2019	Career Opportunity
Executive Assistant	Permanent	ATCO Power	June 29, 2019	Reorganization
Clerk I/II	Temporary	ATCO Gas	June 1, 2019	Career Opportunity
Director, Planning & Reporting	Permanent	CU Inc.	August 10, 2019	Career Opportunity
Construction Lead	Permanent	The Yukon Electrical Company Limited	September 7, 2019	Career Opportunity
Executive Assistant	Permanent	CU Inc.	September 7, 2019	Career Opportunity
Account Representative	Permanent	Canadian Utilities Limited	September 7, 2019	Reorganization

ATCO ELECTRIC

2019 EMPLOYEE TRANSFERS, TEMPORARY ASSIGNMENTS AND SECONDMENTS WITH AFFILIATES

Supervisor, Operations	Permanent	The Yukon Electrical Company Limited	November 16, 2019	Career Opportunity
Senior Key Account Representative	Permanent	ATCO Energy Solutions Ltd.	December 14, 2019	Career Opportunity
Coordinator	Permanent	Canadian Utilities Limited	December 28, 2019	Reorganization
Analyst, Business	Permanent	CU Inc.	December 28, 2019	Reorganization

ATCO ELECTRIC 2019 EMPLOYEE TRANSFERS, TEMPORARY ASSIGNMENTS AND SECONDMENTS WITH AFFILIATES

EMPLOYEES SECONDED FROM ATCO ELECTRIC TO AFFILIATES

None to report.

ATCO ELECTRIC 2019 EMPLOYEE TRANSFERS, TEMPORARY ASSIGNMENTS AND SECONDMENTS WITH AFFILIATES

EMPLOYEES SECONDED TO ATCO ELECTRIC FROM AFFILIATES

Job Title	Employment Type	Transferred To	Termination Date	Type of Transfer/Reason
HR Advisor	Permanent	CU Inc.	August 13, 2019	Secondment

Table 1. Summary of Forecast Affiliate Services for Alberta PowerLine WFMAC Project

	2019	2019		l
	Applied *	Actuals **	Variance	İ
GTA category / reference		(\$ million)		i
Transmission				
Labour	2.2	1.8	(0.4)	1
Fringe	0.5	0.5	(0.1)	
Overhead	0.5	0.4	(0.1)	
Contractor / Flow Through Services Provided	-	3.8	3.8	2
(B) Schedule 5-3 USA 566	3.3	6.5	3.2	İ
Corporate				i
Labour	0.9	0.2	(0.7)	3
Fringe	0.2	0.1	(0.2)	
Overhead	0.2	0.0	(0.2)	
Contractor / Flow Through Services Provided	-	-	-	
(A) Schedule 25-3 USA 930.2	1.3	0.3	(1.0)	i
Total Corporate and Transmission (A) + (B)	4.6	6.8	2.2	i
Revenue Offset (Schedule 8-1)	(4.6)	(6.8)	(2.2)	ĺ
Revenue requirement impact	-	-	-	i

- 1 Lower Transmission labour costs are a result of decreased internal labour requirements for right-of-way administration, engineering and project management, operations and maintenance activities, and clerical administration that resulted in less resources required to perform duties.
- 2 Contractor / Flow through services provided do not include any overhead burden. Costs are incurred and billed directly to the affiliate, thus a flow through. No impact to revenue requirement.
- 3 Lower Corporate labour costs are a result of reduced internal labour requirements for finance and accounting, corporate communications, and consultations with landowners that resulted in fewer resources required to perform duties.

^{*} Please note that applied for numbers are being utilized while awaiting approval in proceeding ID 24805. Please refer to Exhibit 24805.X0001.01CL, PDF page 98 for the most recent applied-for forecast.

^{** 2019} Actuals cover the period January 1, 2019 to December 18, 2019 and represents the period wherein APL and ATCO were affiliates. The sale of APL to external parties closed on December 18, 2019 and as a result APL ceased to be an affiliate of ATCO from this point forward.

Table 2. Summary of Forecast Affiliate Services for Alberta PowerLine WFMAC Project in FTEs

GTA category / reference	2019 Applied *	2019 Actuals **	Variance	
Transmission FTEs	17.6	12.7	(4.8)	1
Corporate FTEs	10.1	1.5	(8.6)	2
Total FTE requirements	27.6	14.2	(13.4)	

- 1 Lower Transmission FTEs are a result of decreased internal labour requirements for right-of-way administration, engineering and project management, operations and maintenance activities, and clerical administration that resulted in less resources required to perform duties.
- 2 Lower Corporate FTEs are a result of reduced internal labour requirements for finance and accounting, corporate communications, and consultations with landowners that resulted in fewer resources required to perform duties.
- * Please note that applied for numbers are being utilized while awaiting approval in proceeding ID 24805. Please refer to Exhibit 24805.X0001.01CL, PDF page 98 for the most recent applied-for forecast.
- ** 2019 Actuals cover the period January 1, 2019 to December 18, 2019 and represents the period wherein APL and ATCO were affiliates. The sale of APL to external parties closed on December 18, 2019 and as a result APL ceased to be an affiliate of ATCO from this point forward.

OFFICER'S CERTIFICATE

To: The Alberta Utilities Commission

I, Brian P. Shkrobot of the City of St. Albert in the Province of Alberta, acting in my position as an officer of ATCO Electric (the Utility) and not in my personal capacity, to the best of my knowledge do hereby certify as follows:

- 1. My position with the Utility is Senior Vice President, Finance & Regulatory (Compliance Officer), and as such I have personal knowledge of, or have conducted due inquiry of individuals who have personal knowledge of, the facts and matters herein stated.
- 2. Capitalized terms used herein (which are not otherwise defined herein) shall have the meanings ascribed thereto in the ATCO Group Inter-Affiliate Code of Conduct (the Code).
- 3. I have read the Code, the Compliance Plan of the Utility dated October 4, 2010 and the Compliance Report of the Utility dated April 29, 2020.
- 4. The form and contents of the Compliance Report comply with the requirements of the Code and the matters reported therein are fully and accurately described.
- I am not aware of any material non-compliance with the provisions of the Code by any 5. director, officer, employee, consultant, contractor or agent of the Utility, or by any Affiliate of the Utility (including any director, officer, employee, consultant, contractor or agent of the Affiliate) with respect to any interaction between an Affiliate and the Utility that is not fully and accurately described in the Compliance Report.

Name: Brian P. Shkrobot

Title: Senior Vice President, Finance & Regulatory

(Compliance Officer)

Original Signed Signature:

April 29, 2020 Date:

OFFICER'S CERTIFICATE

To: The Alberta Utilities Commission

I, Melanie L. Bayley of the Hamlet of Sherwood Park in the Province of Alberta, acting in my position as an officer of ATCO Electric (the Utility) and not in my personal capacity, to the best of my knowledge do hereby certify as follows:

- 1. My position with the Utility is Senior Vice President & General Manager, Electricity, and as such I have personal knowledge of, or have conducted due inquiry of individuals who have personal knowledge of, the facts and matters herein stated.
- 2. Capitalized terms used herein (which are not otherwise defined herein) shall have the meanings ascribed thereto in the ATCO Group Inter-Affiliate Code of Conduct (the Code).
- 3. I have read the Code, the Compliance Plan of the Utility dated October 4, 2010 and the Compliance Report of the Utility dated April 29, 2020.
- 4. The form and contents of the Compliance Report comply with the requirements of the Code and the matters reported therein are fully and accurately described.
- 5. I am not aware of any material non-compliance with the provisions of the Code by any director, officer, employee, consultant, contractor or agent of the Utility, or by any Affiliate of the Utility (including any director, officer, employee, consultant, contractor or agent of the Affiliate) with respect to any interaction between an Affiliate and the Utility that is not fully and accurately described in the Compliance Report.

Name:	Melanie L. Bayley
Title:	Senior Vice President & General Manager, Electricity
Signature:	Original Signed
Date:	April 29, 2020