

April 29, 2020

Alberta Utilities Commission Eau Claire Tower 1400, 600 Third Avenue S.W. Calgary, Alberta T2P 0G5

Dear Mr. Tiberi:

RE: ATCO Group Inter-Affiliate Code of Conduct
ATCO Pipelines' Compliance Report for the 2019 Reporting Period

Attached please find the 2019 Affiliate Compliance Report for ATCO Pipelines.

Please direct any questions or concerns to me at (780) 420-3119.

Sincerely,

Original Signed

Brian P. Shkrobot,

Senior Vice President, Finance & Regulatory

Attachments

# ATCO GROUP INTER-AFFILIATE CODE OF CONDUCT ATCO PIPELINES COMPLIANCE REPORT for the 2019 Reporting Period

#### 1.0 INTRODUCTION

The ATCO Group Inter-Affiliate Code of Conduct (the "Code") requires the Compliance Officer for each Utility to conduct an annual review of compliance with the Compliance Plan (the "Plan") and to prepare an annual Compliance Report (the "Report"). The Report will be filed with the Alberta Utilities Commission (the "AUC") within 120 days of the fiscal year end of the Utility. The ATCO Pipelines Compliance Report is for the fiscal year from January 1, 2019 to December 31, 2019.

Prior to Integration on October 1, 2011, ATCO Pipelines provided Utility Service to some Affiliates subject to AUC-regulated rates, terms and conditions. Information on these transactions is not required to be reported in the Compliance Report under the Code's requirements. After Integration, Utility Services previously provided by ATCO Pipelines are subject to Alberta System tariffs, tolls terms and conditions which are the responsibility of Nova Gas Transmission Limited under NEB regulation.

#### 2.0 ATCO PIPELINES COMPLIANCE REPORT

#### (a) Compliance Plan

The Compliance Plan in effect during the Reporting Period is provided in Appendix 1.

#### (b) Corporate Organization Chart

A corporate organization chart indicating ownership percentages and the relationships within the ATCO Group of Companies is provided in Appendix 2. The organization chart represents the corporate organization which existed at the end of the Reporting Period.

#### (c) List of Affiliates

A list of Affiliates including those with whom ATCO Pipelines transacted business is provided in Appendix 3. The information includes the business address, list of officers and directors and description of the business activities for ATCO Pipelines and its Affiliates, as at December 31, 2019.

#### (d) List of Services Agreements

A list of details on each of ATCO Pipelines' transactions are contained in Appendix 4 (Summary of Major Transactions) and Appendix 5 (Summary of other Affiliate Transactions).

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#### (e) Assessment of Compliance with the Code

ATCO Pipelines has complied with the ATCO Group Inter-Affiliate Code of Conduct during 2019. ATCO Pipelines continues to operate in compliance with all provisions of the Code and is committed to the form, spirit and intent of the Code.

During 2019 compliance procedures were improved, and Services Agreements with Affiliates were reviewed and amended as necessary. The directors, officers, employees, consultants, contractors, agents and Affiliates of ATCO Pipelines were informed of the Code's content and their associated responsibilities.

ATCO Pipelines is committed to transparency about Affiliate transactions and compliance with the Code, and will continue to report all other instances of non-compliance with the Code in the quarterly Affiliate Exception Reports that are filed with the AUC.

#### (f) Assessment of Compliance Plan Effectiveness

The Plan contains compliance measures that describe specific actions and procedures the Utility will take to ensure its Affiliate business transactions are conducted in accordance with all aspects of the Code. All requirements for ensuring ATCO Pipelines' compliance with the Plan were met during 2019.

#### (g) Comprehensive Description of any Material Non-Compliance with the Code

ATCO Pipelines has complied with Code requirements and did not have any material non-compliance with the Code during the 2019 Reporting Period.

#### (h) Summary of Disputes, Complaints and Inquiry Activity

No disputes or complaints were received by the Compliance Officer related to compliance with the Code.

On an ongoing basis, internal verbal and written (electronic mail) inquiries are received internally and Code clarifications are provided. On behalf of the Compliance Officer, dedicated ATCO resources maintain the records for all inquiries and documents the investigation and resolution according to the requirements contained in Section 8.2.2 (Disposition) of the Plan.

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#### (i) List of All Major Transactions between ATCO Pipelines and Affiliates

Several Major Transactions relating to the provision of services between ATCO Pipelines and its Affiliates (other than Utility services) with an aggregate value of \$500,000 or more occurred in 2019. These transactions are provided in Appendix 4.

#### (j) Affiliated Party Transaction Summary

A summary overview of the transactions provided between ATCO Pipelines and its Affiliates is provided in Appendix 5. It contains a general description of the transactions and services, the parties involved and an aggregate value for each transaction.

## (k) Summary Description for Occasional Service provided by the Utility to/from an Affiliate

A summary description with an aggregate value for each Occasional Service between ATCO Pipelines and its Affiliates is provided in Appendix 6.

#### (l) Summary List of Emergency Services

A summary description with an aggregate value for each Emergency Service between ATCO Pipelines and its Affiliates in 2019 is provided in Appendix 7.

## (m) List of all Employee Transfers, Temporary Transfers and Secondments between a Utility and Affiliates

ATCO Pipelines transferred several employees to or from an Affiliate during the Reporting Period in 2019 as permitted in Code Section 3.3.2. Details of these transfers and secondments are provided in Appendix 8.

## (n) Certificates Attesting to Completeness of the Compliance Report and Compliance with the Code

Two officer's certificates are provided at the end of the report. The certificates attest to the completeness of the 2019 Compliance Report and ATCO Pipelines' compliance with the Code. The certificates are signed by the Compliance Officer and the Senior Vice President & General Manager of ATCO Pipelines.

#### 3.0 CONCLUSION

ATCO Pipelines believes it has fully complied with and operated within the provisions, spirit and intent of the ATCO Group Inter-Affiliate Code of Conduct.

ATCO Pipelines' 2019 Compliance Report will be posted on the ATCO website.

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## ATCO PIPELINES INTER-AFFILIATE CODE OF CONDUCT

#### **COMPLIANCE PLAN**

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#### 1 PURPOSE AND OBJECTIVES OF THE COMPLIANCE PLAN

The purpose of this Plan is to detail the measures, policies, procedures and monitoring mechanisms that ATCO Pipelines will employ to ensure its full compliance with the provisions of the Code by ATCO Pipelines, its directors, officers, employees, consultants, contractors and agents, and by Affiliates of ATCO Pipelines with respect to the interactions of the Affiliates with ATCO Pipelines.

This Compliance Plan describes certain obligations and responsibilities of specified ATCO Pipelines management personnel. Notwithstanding this, and without otherwise reducing or eliminating the obligation and responsibility of the specified ATCO Pipelines management personnel to ensure any specific requirements of this Compliance Plan are satisfied, it is understood that all or a portion of the tasks described in this Compliance Plan may be delegated by the specified ATCO Pipelines management personnel to other ATCO Pipelines personnel.

Questions or comments concerning the Compliance Plan should be directed to the ATCO Pipelines Compliance Officer:

Ed L. Jansen

Phone: (403) 245-7467 Fax: (403) 245-7844

Email: ed.jansen@atcopipelines.com

Copies of the Code and this Compliance Plan are available at www.atcopipelines.com. The numbering used in this Compliance Plan is consistent with the numbering used in the Code.

#### 2 GENERAL PROVISIONS

#### 2.1 Definitions

In this Compliance Plan, the following capitalized words and phrases shall have the following meanings:

- (a) "ABCA" means the *Business Corporations Act*, R.S.A.2000 c. B-9.
- (b) "Affiliate" means with respect to ATCO Pipelines:
  - (i) an "affiliate" as defined in the ABCA or CBCA;
  - (ii) a unit or division within ATCO Pipelines or any Body Corporate referred to in clause (b) (i) above;
  - (iii) a partnership, joint venture, or Person in which ATCO Pipelines or any Body Corporate referred to in clause (b) (i) above has a controlling interest or that is otherwise subject to the control of ATCO Pipelines or such Body Corporate;

- (iv) any partnership, joint venture, or Person deemed by the AUC to be an Affiliate of ATCO Pipelines for the purposes of the Code; and
- (v) an agent or other Person acting on behalf of any Body Corporate, operating division, partnership, joint venture or Person referred to in clauses (b) (i) to (iv) above.
- (c) "Affiliated Party Transactions Summary" unless otherwise directed by the AUC, means in respect of any period of time, a summary overview of each type of business transaction or service, other than Major Transactions or Utility Services, performed by an Affiliate for ATCO Pipelines or by ATCO Pipelines for an Affiliate, which summary shall contain a general description of the transactions and services, the parties involved and the approximate aggregate value of each type of transaction or service during the said period.
- (d) "ATCO" means ATCO Ltd.
- (e) "ATCO Affiliates" means any entity to which the Code applies pursuant to Section 2.3 of the Code.
- (f) "AUC" means the Alberta Utilities Commission.
- (g) "Body Corporate" means a "body corporate" as defined in the ABCA or CBCA.
- (h) "CBCA" means the Canada Business Corporations Act.
- (i) "Code" means the ATCO Group Inter-Affiliate Code of Conduct.
- (j) "Common Director" means a member of the Board of Directors of ATCO Pipelines who is also a member of the Board of Directors of an Affiliate of ATCO Pipelines.
- (k) "Common Officer" means an officer of ATCO Pipelines who is also an officer of a Non-Utility Affiliate of ATCO Pipelines.
- (l) "Compliance Officer" shall have the meaning ascribed thereto in Section 7.3 of the Code.
- (m) "Compliance Plan" shall mean the document to be prepared and updated by ATCO Pipelines pursuant to Section 7.5 of the Code.
- (n) "Compliance Plan Committee" (CPC) shall mean a committee which shall meet at least quarterly, comprised of at least the following:
  - President, ATCO Pipelines
  - Controller, ATCO Pipelines
  - Manager, Human Resources, ATCO Pipelines
  - Manager, Affiliate Compliance
  - Compliance Officer, ATCO Pipelines

- (o) "Compliance Report" shall have the meaning ascribed thereto in Section 7.6 of the Code. Quarterly, ATCO Pipelines will provide an exception report only if there is a matter that ought to be brought to the attention of the AUC.
- (p) "Compliance Training Material" means the material developed by the Compliance Officer prior to the end of each calendar year which will be used to ensure that all directors, officers, employees, consultants, contractors and agents of ATCO Pipelines are familiar with the provisions of the Code, and this Plan. At a minimum, the material will include instructions on:
  - impartial application of the ATCO Pipelines tariff
  - equal access to Utility Services
  - avoiding undue influence of customers with respect to Affiliates
  - ensuring Affiliate compliance with the Code
  - appropriate use of the ATCO Pipelines name, logo, or other distinguishing characteristics
  - confidentiality of Utility information
  - treatment of Confidential Information related to customers
  - process for forwarding disputes, complaints or inquiries to the Compliance Officer
- (q) "Confidential Information" means any information relating to a specific customer or potential customer of ATCO Pipelines, which information ATCO Pipelines has obtained or compiled in the process of providing current or prospective Utility Services and which is not otherwise available to the public.
- (r) "Cost Recovery Basis" with respect to:
  - (i) the use by one Affiliate of another Affiliate's personnel, means the fully burdened costs of such personnel for the time period they are used by the Affiliate, including salary, benefits, vacation, materials, disbursements and all applicable overheads;
  - (ii) the use by one Affiliate of another Affiliate's equipment, means an allocated share of capital and operating costs appropriate for the time period utilized by the Affiliate;
  - (iii) the use by ATCO Pipelines of an Affiliate's services means the complete costs of providing the service, determined in a manner acceptable to ATCO Pipelines, acting prudently;
  - (iv) the use by an Affiliate of ATCO Pipelines' services, means the complete costs of providing the service, determined in a manner acceptable to ATCO Pipelines, acting prudently; and
  - (v) the transfer of equipment, plant inventory, spare parts or similar assets between Utilities, means the net book value of the transferred assets.

- (s) **"Fair Market Value"** means the price reached in an open and unrestricted market between informed and prudent parties, acting at arms length and under no compulsion to act.
- (t) **"For Profit Affiliate Service"** means any service, provided on a for-profit basis:
  - (i) by ATCO Pipelines to a Non-Utility Affiliate, other than a Utility Service; or
  - (ii) by a Non-Utility Affiliate to ATCO Pipelines.
- (u) "Information Services" means any computer systems, computer services, databases, electronic storage services or electronic communication media utilized by ATCO Pipelines relating to ATCO Pipelines customers or ATCO Pipelines operations.
- (v) "Major Transaction" means a transaction or series of related transactions within a calendar year between ATCO Pipelines and an Affiliate relating to the sale or purchase of an asset(s) or to the provision of a service or a similar group of services, other than Utility Services, which has an aggregate value within that calendar year of \$500,000 or more.
- (w) "Non-Utility Affiliate" means an Affiliate that is not a Utility.
- (x) "Occasional Services" shall have the meaning ascribed thereto in Section 3.3.6 of the Code.
- (y) "Operational Efficiencies" means the use of common facilities (such as shared warehousing or field offices), combined purchasing power or the use of other cost saving procedures, individual assets or groups of assets used in Utility operations (such as equipment, plant inventory, spare parts or similar assets).
- (z) "Person" means a "person" as defined in the ABCA or CBCA.
- (aa) "Services Agreement" means an agreement entered into between ATCO Pipelines and one or more Affiliates for the provision of Shared Services or For Profit Affiliate Services and shall provide for the following matters as appropriate in the circumstances:
  - (i) the type, quantity and quality of service;
  - (ii) pricing, allocation or cost recovery provisions;
  - (iii) confidentiality arrangements;
  - (iv) the apportionment of risk;
  - (v) dispute resolution provisions; and
  - (vi) a representation by ATCO Pipelines and each Affiliate party to the agreement that the agreement complies with the Code.

- (bb) "Shared Service" means any service, other than a Utility Service or a For Profit Affiliate Service, provided on a Cost Recovery Basis by ATCO Pipelines to an Affiliate or by an Affiliate to ATCO Pipelines.
- (cc) **"Subsidiary"** shall have the meaning ascribed thereto in Section 2 (4) of the ABCA.
- (dd) "Utility" means any Body Corporate or any unit or division thereof, that provides a Utility Service and falls within the definition of:
  - (i) "electric utility" under the *Electric Utilities Act*, S.A. 2003, c. E-5.1;
  - (ii) "gas utility" under the Gas Utilities Act, R.S.A. 2000, c. G-5; or
  - (iii) "public utility" under the *Public Utilities Board Act*, R.S.A. 2000, c. P-45.
- (ee) "Utility Service" means a service, the terms and conditions of which are regulated by the AUC, and includes services for which an individual rate, joint rate, toll, fare, charge or schedule of them, have been approved by the AUC.

#### 2.2 Interpretation

Headings are for convenience only and shall not affect the interpretation of this Plan. Words importing the singular include the plural and vice versa. A reference to a statute, document or a provision of a document includes an amendment or supplement to, or a replacement of, that statute, document or that provision of that document.

#### 2.3 To Whom this Plan Applies

All directors, officers, employees, consultants, contractors and agents of ATCO Pipelines are obligated to comply with this Plan and all directors, officers, employees, consultants, contractors and agents of Affiliates of ATCO Pipelines are obligated to comply with this Plan to the extent they interact with ATCO Pipelines.

#### 2.4 Coming into Force

This Plan comes into force on approval by the AUC.

#### 2.5 Amendments to this Plan

This Plan may be reviewed and amended from time to time by the AUC on its own initiative, or pursuant to a request by any party to whom this Plan applies or by an interested party.

#### 2.6 Retained for Numbering Consistency

#### 2.7 Authority of the AUC

Upon approval of this Plan by the AUC, such approval does not detract from, reduce or modify in any way, the powers of the AUC to deny, vary, approve with conditions, or overturn, the terms of any transaction or arrangement between ATCO Pipelines and one or more Affiliates that may be done in compliance with this Plan. Compliance with this Plan does not eliminate the requirement for specific AUC approvals or filings where required by statute or by AUC decisions, orders or directions.

#### **3 GOVERNANCE AND SEPARATION OF UTILITY BUSINESSES**

#### 3.1 Governance

#### 3.1.1 Separate Operations

Policy: ATCO Pipelines business and affairs will be managed separately from the business and affairs of its Non-Utility Affiliates, except as required to fulfill corporate governance, policy, and strategic direction responsibilities of Canadian Utilities and ATCO.

- 1. The Compliance Officer will maintain an up-to-date list of the Common Directors and Common Officers of ATCO Pipelines (the "List of Directors and Officers").
- On an annual basis, the Compliance Officer will provide Compliance Training 2. Material to the Common Directors and Common Officers of ATCO Pipelines. Within 90 days of the end of each calendar year, the Compliance Officer will seek and obtain written acknowledgement from all individuals identified as the Common Officers (excluding directors and officers who are involved in day-today management of ATCO Pipelines and who sign the Officers Certificate under Section 3.1.5) that they have received the Compliance Training Material, that they are familiar with the requirements of the Code and the Plan, and that their role in managing the business and affairs of ATCO Pipelines have been limited to providing corporate governance, policy, and strategic direction (the "Common Officers' Code Acknowledgement"). This acknowledgement will also confirm that the individuals identified as the Common Officers are familiar with the provisions of the Code (including Section 3.1.5) and the Plan, and have acted in a manner which preserves the form, and the spirit and intent of the Code, and this Plan.
- 3. On an annual basis the Board of Directors of ATCO Pipelines will pass the Directors' Resolution contained in Schedule "C" to this Plan.
- 4. The CPC will review the acknowledgements and resolution prior to filing the annual Compliance Report. The minutes of the CPC's meeting at which the acknowledgements and resolutions are reviewed will reflect the results of the review.

5. If any instances of non-compliance with this policy are identified by the CPC, they will be treated as an inquiry under the Code (see Section 8 of this Plan).

#### 3.1.2 Retained for Numbering Consistency

#### 3.1.3 Separate Management

Policy: ATCO Pipelines will have a separate management team and separate officers from its Non-Utility Affiliates, but may share management team members or officers with other Affiliated Utilities.

#### Compliance Measures

- 1. Prior to amending the membership of the ATCO Pipelines management team, or changing ATCO Pipelines' officers with any person who may be perceived as having participated in the management of any Affiliate, the President will provide a notice verbally or in writing to the Compliance Officer. The Compliance Officer will document verbal notices. If the Compliance Officer does not identify a concern with adherence to this policy within five working days of receiving the notice, the President may proceed with the change. If the Compliance Officer does identify a potential concern with adherence to this policy, he will advise the President within five working days, and initiate an inquiry under the Code (Section 8 of this Plan).
- 2. The Compliance Officer will maintain an up-to-date list of ATCO Pipelines management team members and officers, (the "ATCO Pipelines Management Team and Officers' List").
- 3. At each meeting of the CPC, the "ATCO Pipelines Management Team and Officers' List" will be compared to the current management team members and officers of ATCO Pipelines' Non-Utility Affiliates, and the minutes of the meeting will reflect the outcome of this comparison.
- 4. Any conflicts with this policy identified as a result of this review will be treated as an inquiry under the Code (see Section 8 of this Plan).

#### 3.1.4 Retained for Numbering Consistency

#### 3.1.5 Guiding Principle

Policy: No individual shall act both as a director, officer, or member of a management team of ATCO Pipelines and as a director, officer or member of a management team of an Affiliate of ATCO Pipelines unless the individual is able to carry out his/her responsibilities in a manner that preserves the form, and the spirit and intent, of the Code and this Plan.

#### Compliance Measures

- 1. The Compliance Officer will maintain an up-to-date listing of directors, officers, or members of the management team of ATCO Pipelines who act as directors, officers, or members of the management team of an Affiliate of ATCO Pipelines, (the "ATCO Pipelines Management Team List").
- 2. All such officers, or members of the management team of ATCO Pipelines who also act as officers, or members of the management team of an Affiliate of ATCO Pipelines will, on commencement of such dual responsibilities, provide a signed certificate to the Compliance Officer that stipulates that he/she is aware of the provisions of Section 3.1.5 of the Code, and that he/she will carry out his/her responsibilities in a manner which will preserve the form, and the spirit and intent of the Code, (the "Dual Responsibilities Certificate").
- 3. Within 60 days of the end of each calendar year, all such officers, or members of the management team of ATCO Pipelines who also act as officers, or members of the management team of an Affiliate will provide a signed certificate to the Compliance Officer that stipulates that he/she carried out his/her responsibilities in a manner which preserved the form, and the spirit and intent of the Code (the "Officer's Certificate").
- 4. On an annual basis, the Board of Directors of ATCO Pipelines will pass the Directors' Resolution contained in Schedule "C" to this Plan.
- 5. The Compliance Officer will maintain a record of the above certificates and resolutions. Any failure to provide a certificate or resolution, or the provision of a certificate or resolution which does not demonstrate adherence to the Code will be treated as an inquiry under the Code (see Section 8 of this Plan).

#### 3.2 Degree of Separation

#### 3.2.1 Accounting Separation

Policy: ATCO Pipelines shall have separate financial records and books of accounts from all Affiliates.

- 1. The Controller will ensure the accounts and records of ATCO Pipelines are kept separate from the accounts and records of all Affiliates.
- 2. The Controller will provide a signed certificate in the form attached as Schedule "B" to this Plan attesting to the accounting separation from all Affiliates and the maintenance of separate financial records and books of accounts, (the "Financial Records Certificate"), to the Compliance Officer within 60 days of the end of each calendar year.

3. The Compliance Officer will maintain a record of the above certificate. Any failure to provide a certificate or the provision of a certificate which does not demonstrate adherence to the Code will be treated as an inquiry under the Code (see Section 8 of this Plan).

#### 3.2.2 Physical Separation

Policy: ATCO Pipelines shall be located in separate buildings, or shall otherwise be physically separated from all Non-Utility Affiliates through the use of appropriate security-controlled access.

#### **Compliance Measures**

- 1. In situations where ATCO Pipelines is located in the same building as a Non-Utility Affiliate, ATCO Pipelines will institute appropriate security-controlled access through the use of receptionists, keyed locks, or card-key access.
- 2. The Compliance Officer, ATCO Pipelines will provide a signed certificate in the form attached as Schedule "B" to this Plan attesting to the physical separation of ATCO Pipelines from all Non-Utility Affiliates (the "Physical Separation Certificate"), within 60 days of the end of each calendar year.
- 3. The Compliance Officer will maintain a record of the above certificate. Any failure to provide a certificate or the provision of a certificate which does not demonstrate adherence to the Code will be treated as an inquiry under the Code (see Section 8 of this Plan).

#### 3.2.3 Separation of Information Services

Policy: Where ATCO Pipelines shares Information Services with an Affiliate all Confidential Information will be protected from unauthorized access by the Affiliate.

- 1. Prior to sharing Information Services with an Affiliate, owners of computer systems containing Confidential Information must provide approval in writing. On an annual basis the Compliance Officer will receive a list of users with approved access to computer systems containing Confidential Information (the "Shared Information System Access List").
- 2. The Compliance Officer will annually review the Shared Information Systems Access List for all Information Services shared with any Affiliate. The Compliance Officer will annually review with the owners of systems containing Confidential Information, the list of Affiliates that have access to their system.

- 3. The Compliance Officer will annually review the data management and data access protocols and contractual provisions regarding the breach of any access protocols to ensure they are appropriate.
- 4. The Compliance Officer will provide a signed certificate in the form attached as Schedule "B" to this Plan, (the "Shared Access Compliance Certificate"), within 60 days of the end of each calendar year. The certificate attests that all Information Services shared with an Affiliate were reviewed and that all access by Affiliates to Information Services is in accordance with Section 3.2.3 of the Code
- 5. The Compliance Officer will maintain a record of the approvals and certificate. Any failure to provide the approvals or certificate as described in paragraph 1 and 3 above, or the provision of the approvals or certificate which do not demonstrate adherence to the Code will be treated as an inquiry under the Code (see Section 8 of this Plan).

#### **3.2.4** Financial Transactions with Affiliates

Policy: Any loan, investment, or other financial support provided by ATCO Pipelines to a Non-Utility Affiliate is to be provided on terms no more favorable than what that Non-Utility Affiliate would be able to obtain as a stand-alone entity from the capital markets.

#### **Compliance Measures**

- 1. The Controller will review all loans, investments, or other financial support provided to a Non-Utility Affiliate to ensure compliance with Section 3.2.4 of the Code and Plan.
- 2. The Controller will provide a signed certificate in the form attached to this Plan as Schedule "B" attesting that any loans, investments, or other financial support provided to a Non-Utility Affiliate have been provided on terms no more favourable than what the Non-Utility Affiliate would be able to obtain as a standalone entity (the "Financial Arrangements Certificate"). The certificate will be provided to the Compliance Officer within 60 days of the end of each calendar year.
- 3. The Compliance Officer will maintain a record of the above certificate. Any failure to provide a certificate or the provision of a certificate which does not demonstrate adherence to the Code will be treated as an inquiry under the Code (see Section 8 of this Plan).

#### 3.3 Resource Sharing

#### 3.3.1 Sharing of Employees

Policy: ATCO Pipelines will share employees with Affiliates on a Cost Recovery Basis if conditions described in Section 3.3.1 of the Code are met.

#### **Compliance Measures**

- 1. ATCO Pipelines employees may not be shared with an Affiliate without the written permission of the appropriate Vice-President of ATCO Pipelines, (the "Shared Employee Permission Record"), who will provide the signed permission to the ATCO Pipelines Manager, Human Resources.
- 2. The ATCO Pipelines Manager, Human Resources will retain the written permission on file, and provide a quarterly report to the Compliance Officer on all instances of sharing ATCO Pipelines employees with Affiliates which have occurred, or continued during the reporting period, (the "Shared Employees Report"). The report will identify if the required Vice-President approval was in place before the sharing took place.
- 3. The CPC will review the "Shared Employees Report" on a quarterly basis. The minutes of the meeting at which the report is reviewed will reflect the results of the review, including any recommendations by the CPC for changes to the manner in which employees are shared with Affiliates.
- 4. Any recommendations by the CPC for changes to the manner in which employees are shared with Affiliates will be treated as an inquiry under the Code (see Section 8 of this Plan). Any instances of employees being shared with Affiliates without the signed permission of the appropriate Vice-President will be treated as an inquiry under the Code (see Section 8 of this Plan).

#### 3.3.2 Transferring of Employees

Policy: Where an employee is being transferred from ATCO Pipelines to an Affiliate, the appropriate Vice-President will identify whether or not the employee had access to Confidential Information, and if it is determined that the employee did have such access, the Vice-President will obtain the necessary confidentiality agreement prior to the transfer of the employee.

- 1. All employees who transfer from ATCO Pipelines to an Affiliate will sign a confidentiality agreement prior to the transfer. The employee's supervisor will obtain the necessary signed confidentiality agreement prior to the transfer of the employee and will provide the signed agreement to Human Resources.
- 2. Human Resources will retain the confidentiality agreement, and provide a quarterly report, (the "Transferred Employees Report"), to the Compliance Officer on all instances of ATCO Pipelines employees transferring to Affiliates which have occurred during the reporting period, indicating whether the required signed confidentiality agreement was in place before the transfer took place.

- 3. The CPC will review the "Transferred Employees Report" on a quarterly basis. The minutes of the meeting at which the report is reviewed will reflect the results of the review, including any recommendations by the CPC for changes to the manner in which employees are transferred to Affiliates.
- 4. Any recommendations by the CPC for changes to the manner in which employees transfer to Affiliates will be treated as an inquiry under the Code (see Section 8 of this Plan). Any instances of employees with access to Confidential Information being transferred to an Affiliate in the absence of a signed confidentiality agreement will be treated as an inquiry under the Code (see Section 8 of this Plan).

#### 3.3.3 Sharing of Assets

Policy: The plant, assets and equipment of ATCO Pipelines shall be separated in ownership and separated physically from the plant, assets and equipment of other Non-Utility Affiliates. Utility Affiliates may share ownership and may physically share office space, equipment, rights-of-way and other assets on a Cost Recovery Basis.

#### Compliance Measures

- 1. The Controller will maintain an inventory of all plant, assets and equipment shared with Affiliates.
- 2. The Controller will ensure that no plant, assets and equipment are shared with Non-Utility Affiliates.
- 3. The Controller will provide a signed certificate in the form attached to this Plan as Schedule "B", and an annual report of all plant, assets and equipment shared with Utility Affiliates, (the "Shared Assets Report"). The "Shared Assets Report" will identify the methods used to ensure that such sharing is done on a Cost Recovery Basis, the percentage of costs borne by each party and that these percentages were appropriate. The certificate and "Shared Assets Report" will be provided to the Compliance Officer within 60 days of the end of each calendar year.
- 4. The CPC will review the "Shared Assets Report" within 90 days of the end of each calendar year. The minutes of the meeting at which the report is reviewed will reflect the results of the review, including any recommendations by the CPC for changes to the methods used to ensure that plant, assets and equipment are shared with Utility Affiliates on a Cost Recovery Basis.
- 5. Any recommendations by the CPC for changes to the methods used to ensure that plant, assets and equipment are shared with Utility Affiliates on a Cost Recovery Basis will be treated as an inquiry under the Code (see Section 8 of this Plan).

#### 3.3.4 Shared Services Permitted

Policy: ATCO Pipelines may obtain Shared Services from, or provide Shared Services to, an Affiliate where it is prudent to do so, provided that each of ATCO Pipelines and the Affiliates bear its proportionate share of costs.

#### **Compliance Measures**

- 1. All new or revised Shared Services will be documented by a Services Agreement.
- 2. Prior to receiving a new or revised Shared Services, the Services Agreement will be prepared by the appropriate ATCO Pipelines employee and presented to the CPC for review and approval. A business case identifying that it is prudent to obtain the Shared Services will be prepared if the annual value of the Shared Services is estimated to be greater than \$50,000. The business case will be presented to the CPC for review and approval.
- 3. Prior to providing a Shared Services, the Services Agreement will be prepared by the appropriate ATCO Pipelines employee and presented to the CPC for review and approval.
- 4. The Compliance Officer will maintain an inventory of all Shared Services obtained from, or provided to an Affiliate.
- 5. The Shared Services will be annually reviewed by ATCO Pipelines' representatives prior to year end and by the CPC within 90 days of the end of each calendar year. The results of the review will be reflected in the minutes of the CPC's meeting. Any Shared Service which no longer meets the test of continued prudence will be revised or terminated in accordance with the terms of the Services Agreement.

#### 3.3.5 Retained for Numbering Consistency

#### 3.3.6 Occasional Services Permitted

Policy: ATCO Pipelines may receive, or provide, one-off, infrequent, or Occasional Services to, or from, an Affiliate on a Cost Recovery Basis, documented by way of a work order, purchase order, or similar instrument, where the Occasional Services are not material as to value, frequency, or use of resources.

- 1. The Controller will ensure that all Occasional Services provided to, or received by an Affiliate are provided on a Cost Recovery Basis, and are documented by way of an approved work order, purchase order, or similar instrument.
- 2. The Controller will provide a signed certificate in the form attached to this Plan as Schedule "B", and an annual report of Occasional Services provided by ATCO Pipelines to an Affiliate and vice versa (the "Occasional Services")

Report"). The "Occasional Services Report" will indicate whether the services have been provided on a Cost Recovery Basis and have been properly documented. The certificate and "Occasional Services Report" will be provided to the Compliance Officer within 90 days of the end of each calendar year.

- 3. The CPC will review the "Occasional Services Report" prior to filing the annual Compliance Report. The minutes of the meeting at which the report is reviewed will reflect the results of the review, including any recommendations by the CPC for changes to the provision, receipt and documentation of Occasional Services.
- 4. Any recommendations by the CPC for changes to the provision, receipt and documentation of Occasional Services, will be treated as an inquiry under the Code (see Section 8 of this Plan).

#### 3.3.7 Emergency Services Permitted

Policy: In the event of an emergency, ATCO Pipelines may receive, or provide, services and resources to, or from, an Affiliate on a Cost Recovery Basis.

- 1. The Controller will ensure that all emergency services and resources provided to, or received by an Affiliate in the event of an emergency are provided on a Cost Recovery Basis.
- 2. The Controller will provide a signed certificate in the form attached to the Plan as Schedule "B", and an annual report of Emergency Services provided by ATCO Pipelines to an Affiliate and vice versa, (the "Emergency Services Report"). The "Emergency Services Report" will indicate whether the services have been provided on a Cost Recovery Basis and have been properly documented. The certificate and "Emergency Services Report" will be provided to the Compliance Officer within 90 days of the end of each calendar year.
- 3. The CPC will review the "Emergency Services Report" prior to filing the annual Compliance Report. The minutes of the meeting at which the report is reviewed will reflect the results of the review, including any recommendations by the CPC for changes to the provision, receipt and documentation of Emergency Services.
- 4. Any recommendations by the CPC for changes to the provision, receipt and documentation of Emergency Services, will be treated as an inquiry under the Code (see Section 8 of this Plan).

#### 4 TRANSFER PRICING

#### **4.1** For Profit Affiliate Services

Policy: ATCO Pipelines may, when it determines it is prudent to do so in operating its Utility business, obtain or provide For Profit Affiliate Services to an Affiliate, subject to the provisions of Sections 4.2 and 4.3 of the Code.

- 1. All existing, new or revised For Profit Affiliate Services will be documented by a Services Agreement, duly executed by ATCO Pipelines employees with the appropriate signing authority.
- 2. Prior to implementing a new or revised For Profit Affiliate Service to receive services from an Affiliate the Services Agreement will be reviewed and approved by the CPC. A business case identifying that it is prudent to obtain the For Profit Affiliate Service will be prepared if the annual value of the For Profit Affiliate Service is estimated to be greater than \$50,000. The business case must contain adequate evidence (on a net present value basis appropriate to the life cycle or operating cycle of the services involved) to conclude that the decision to outsource is the lowest cost option for customers, and that the For Profit Affiliate Services have been acquired at a price which is no more than Fair Market Value. Fair Market Value will be determined in a manner consistent with Section 4.5 of the Code. The business case will be presented to the CPC for review and approval.
- 3. Prior to implementing a new or revised For Profit Affiliate Service to provide services to an Affiliate, the Services Agreement, and a description of the process used to determine that the For Profit Affiliate Service is to be provided at a price which is no less than Fair Market Value will be reviewed and approved by the CPC. Fair Market Value will be determined in a manner consistent with Section 4.5 of the Code.
- 4. The Compliance Officer will maintain an inventory of all For Profit Affiliate Services obtained from, or provided to an Affiliate. On a quarterly basis, the Compliance Officer will prepare a report describing all For Profit Affiliate Services obtained from, or provided to an Affiliate and will maintain a record of the above reports.
- 5. The For Profit Affiliate Services between ATCO Pipelines and an Affiliate will be annually reviewed by ATCO Pipelines' representatives prior to year end and by the CPC within 90 days of the end of each calendar year. The results of the review will be reflected in the minutes of the CPC's meeting. Any For Profit Affiliate Service which no longer meets the test of continued prudence will be revised or terminated in accordance with the terms of the Services Agreement.
- 6. Failure to provide a report described in item 4 above will be treated as an inquiry under the Code (see Section 8 of this Plan)

#### **4.2 Pricing For Profit Affiliate Services**

- **4.2.1** Retained for Numbering Consistency
- **4.2.2** Retained for Numbering Consistency
- 4.3 Retained for Numbering Consistency
- 4.4 Asset Transfers

Policy: Assets transferred, mortgaged, leased or otherwise disposed of by ATCO Pipelines to an Affiliate or by an Affiliate to ATCO Pipelines will be at Fair Market Value, subject to the provisions of Section 4.6 of the Code.

- 1. The Controller will approve any asset transfers, mortgages, leases, or other dispositions by ATCO Pipelines to an Affiliate, or by an Affiliate to ATCO Pipelines, and will ensure that such asset transfers are at Fair Market Value, subject to the provisions of Section 4.6 of the Code.
- 2. The Controller will provide a signed certificate in the form attached to this Plan as Schedule "B", and an annual report detailing any asset transfers between ATCO Pipelines and Affiliates (the "Asset Transfers Report"). The "Asset Transfers Report" will describe the manner in which the asset transfers were determined to be at Fair Market Value, subject to the provisions of Section 4.6 of the Code. The certificate and "Asset Transfers Report" will be provided to the Compliance Officer within 60 days of the end of each calendar year.
- 3. Within 90 days of the end of each calendar year, the CPC will review the "Asset Transfers Report". The minutes of the meeting at which the report is reviewed will reflect the results of the review, including any recommendations by the CPC for changes to the methods used to ensure that asset transfers are at Fair Market Value, subject to the provisions of Section 4.6 of the Code.
- 4. Any recommendations by the CPC for changes to the methods used to ensure that asset transfers between ATCO Pipelines and Affiliates are priced at Fair Market Value, subject to the provisions of Section 4.6 of the Code, will be treated as an inquiry under the Code (see Section 8 of this Plan).
- 4.5 Retained for Numbering Consistency
- 4.6 Asset Transfers Between Utilities for Operational Efficiencies

Policy: ATCO Pipelines may obtain Operational Efficiencies through the use of common facilities, combined purchasing power or other cost saving procedures by transferring individual assets or groups of assets used in Utility operations between ATCO Pipelines and Utility Affiliates on a Cost Recovery Basis.

#### Compliance Measures

- 1. The appropriate Vice-Presidents will approve asset transfers for operational efficiencies. The Controller will ensure that the transfer of individual assets or groups of assets used in Utility operations between ATCO Pipelines and Utility Affiliates will be done on a Cost Recovery Basis.
- 2. The Controller will provide a signed certificate in the form attached to this Plan as Schedule "B", and an annual report detailing any arrangements for obtaining Operational Efficiencies between ATCO Pipelines and Utility Affiliates (the "Asset Transfers Report"). The "Asset Transfers Report" will describe the manner in which the asset transfers were determined to be on a Cost Recovery Basis. The certificate and "Asset Transfers Report" will be provided to the Compliance Officer within 60 days of the end of each calendar year.
- 3. Within 90 days of the end of each calendar year, the CPC will review the "Asset Transfers Report". The minutes of the meeting at which the report is reviewed and approved will reflect the results of the review, including any recommendations by the CPC for changes to the methods used to ensure that asset transfers are on a Cost Recovery Basis.
- 4. Any recommendations by the CPC for changes to the methods used to ensure that asset transfers between ATCO Pipelines and Affiliates are valued on a Cost Recovery Basis will be treated as an inquiry under the Code (see Section 8 of this Plan).

#### 5 EQUAL TREATMENT WITH RESPECT TO Utility Services

#### 5.1 Impartial Application of Tariff

Policy: ATCO Pipelines shall apply and enforce all tariff provisions related to Utility Services impartially, in the same timeframe, and without preference in relation to its Affiliate and all other customers or prospective customers.

See the Compliance Measures in Section 7.2 of this Plan.

#### 5.2 Equal Access

Policy: ATCO Pipelines shall not favour any Affiliate with respect to access to information concerning Utility Services or with respect to the obtaining of, or the scheduling of, Utility Services. Requests by an Affiliate or an

Affiliate's customers for access to Utility Services shall be processed and provided in the same manner as would be processed or provided for other customers of ATCO Pipelines.

See the Compliance Measures in Section 7.2 of this Plan.

#### **5.3** No Undue Influence

Policy: ATCO Pipelines shall not condition or otherwise tie the receipt of Utility Services to a requirement that a customer must also deal with an Affiliate. ATCO Pipelines shall ensure that its employees do not explicitly or by implication, suggest that an advantage will accrue to a customer in dealing with ATCO Pipelines if the customer also deals with an Affiliate of ATCO Pipelines.

See the Compliance Measures in Section 7.2 of this Plan.

#### **5.4 Affiliate** Activities

Policy: ATCO Pipelines shall take reasonable steps to ensure that an Affiliate does not imply in its marketing material or otherwise, favoured treatment or preferential access to Utility Services.

See the Compliance Measures in Section 7.2 of this Plan.

#### 5.5 Name and Logo

Policy: ATCO Pipelines shall take reasonable steps to ensure that an Affiliate does not use ATCO Pipelines' name, logo or other distinguishing characteristics in a manner which would mislead consumers as to the distinction or lack of distinction between ATCO Pipelines and the Affiliate.

See the Compliance Measures in Section 7.2 of this Plan.

#### **5.6** Retained for Numbering Consistency

#### **6 CONFIDENTIALITY OF INFORMATION**

#### **6.1 Utility Information**

Policy: Subject to Section 6.2 of the Code, ATCO Pipelines shall not provide Non-Utility Affiliates with information relating to the planning, operations, finances or strategy of ATCO Pipelines or an Affiliated Utility before such information is publicly available.

See the Compliance Measures in Section 7.2 of this Plan.

#### **6.2** Management Exception

Policy: Officers of ATCO Pipelines who are also officers of an Affiliate as permitted pursuant to Section 3.1.4 of the Code may disclose, subject to the provisions of Section 3.1.5 of the Code, ATCO Pipelines' planning, operational, financial and strategic information to the Affiliate to fulfill their responsibilities with respect to corporate governance, policy and strategic direction of an Affiliated group of businesses, but only to the extent necessary and not for any other purpose.

See the Compliance Measures in Section 3.1 of this Plan.

#### 6.3 No Release of Confidential Information

Policy: ATCO Pipelines shall not release to an Affiliate Confidential Information relating to a customer or prospective customer, without receiving the prior written consent of the customer or prospective customer, unless such Confidential Information may be disclosed in connection with an inquiry described in Section 6.3 of the Code. Confidential Information to be disclosed in connection with an inquiry described in Section 6.3 of the Code must be approved by the Compliance Officer prior to being released.

- 1. Approval will be obtained from a customer, or prospective customer, in writing, indicating their consent to share Confidential Information relating to the customer or prospective customer with an Affiliate before the information is shared, unless such Confidential Information may be disclosed to an Affiliate in connection with a disclosure required under Section 6.3 of the Code.
- 2. Written consent received from a customer or prospective customer will be provided by management to the Compliance Officer, who will verify that the information has not yet been shared and will maintain the consent documentation on file as a record of the approval. Management can then release the information.
- 3. If Confidential Information is to be disclosed to an Affiliate in connection with a disclosure required under Section 6.3 of the Code, the Compliance Officer will verify the circumstances and, if appropriate, will provide an authorization in writing prior to the information being released.
- 4. Management will provide a signed certificate in the form attached as Schedule "B" to this Plan attesting that they have not released Confidential Information related to a customer or prospective customer without receiving the prior written consent of the customer or prospective customer, (the "Protection of Confidential Information Certificate"), to the Compliance Officer within 60 days of the end of each calendar year.

5. The Compliance Officer will maintain a record of the above certificates. Any failure to provide a certificate as described in paragraph 4 above or the provision of a certificate which does not demonstrate adherence to the Code will be treated as an inquiry under the Code (see Section 8 of this Plan).

#### **6.4** Aggregated Confidential Information

Policy: ATCO Pipelines may disclose Confidential Information when aggregated with the Confidential Information of other customers in such a manner that an individual customer's Confidential Information can not be identified, provided that ATCO Pipelines shall not disclose such aggregated customer information to an Affiliate prior to making such information publicly available.

#### **Compliance Measures**

- 1. If management proposes to disclose aggregated Confidential Information to an Affiliate, the Compliance Officer will verify the aggregated information and, if appropriate, will provide an authorization in writing prior to the information being released. Management can then release the information.
- 2. The Compliance Officer will verify that the information has not been released to an Affiliate before being released to the public and will maintain a record of the approval on file.
- 3. Management will provide a signed certificate in the form attached as Schedule "B" to this Plan attesting that they have not released aggregated Confidential Information to an Affiliate prior to making such information publicly available, (the "Aggregated Confidential Information Certificate"), to the Compliance Officer within 60 days of the end of each calendar year.
- 4. The Compliance Officer will maintain a record of the above certificates. Any failure to provide a certificate as described in paragraph 3 above or the provision of a certificate which does not demonstrate adherence to the Code will be treated as an inquiry under the Code (see Section 8 of this Plan).

#### 7 COMPLIANCE MEASURES

#### 7.1 Responsibility for Compliance

Policy: ATCO Pipelines shall be responsible for ensuring compliance with the Code on the part of its directors, employees, consultants, contractors and agents, and by Affiliates of ATCO Pipelines.

See the Compliance Measures in Section 7.2 of this Plan.

#### 7.2 Communication of Code and Compliance Plan

Policy: ATCO Pipelines will communicate the contents of the Code and the Compliance Plan, and any modifications to them from time to time to each of its directors, officers, employees, consultants, contractors, agents and Affiliates, and make the Code and the Compliance Plan available on the ATCO Pipelines web site.

- 1. Each director, officer, employee, consultant, contractor, agent and Affiliate of ATCO Pipelines will receive a copy of the Code on commencement of their relationship with ATCO Pipelines.
- 2. For ATCO Pipelines' employees (excluding the Common Directors and Common Officers of ATCO Pipelines), a signed acknowledgement that the employee has received, and is familiar with, the Code and this Compliance Plan, (the "Code Acknowledgement Documentation"), will be obtained on the commencement of employment with ATCO Pipelines. The acknowledgement will be maintained by Human Resources.
- 3. For ATCO Pipelines' consultants, contractors, and agents, the responsible ATCO Pipelines employee will provide a copy of the Code to the affected party, and will obtain a written acknowledgement from the consultant, contractor, or agent that they have received a copy of the Code, are familiar with its contents and will abide by its requirements.
- 4. The Compliance Officer will provide copies of the Code and this Compliance Plan to all Affiliates of ATCO Pipelines on an annual basis, addressed to a senior officer of the Affiliate.
- 5. On an annual basis, and within 90 days of the end of each calendar year, each ATCO Pipelines employee (excluding the Common Directors and Common Officers of ATCO Pipelines) will confirm (through written acknowledgement) that they have received the current Compliance Training Material, a current copy of the Code and this Compliance Plan, are aware of their contents, agree to abide by their requirements and have abided by the Code in the previous year (the "Code Acknowledgement Documentation"). The written acknowledgements will be maintained by Human Resources.
- 6. The Manager, Human Resources will provide a report to the CPC (the "Employee Code Acknowledgement Report"), identifying whether all ATCO Pipelines employees have completed the "Code Acknowledgement Documentation". The CPC will review the "Employee Code Acknowledgements Report" prior to filing the annual Compliance Report.
- 7. The Compliance Officer will post the Code and the Compliance Plan on the ATCO Pipelines web site.

#### 7.3 Retained for Numbering Consistency

#### 7.4 Responsibilities of the Compliance Officer

Policy: The ATCO Pipelines Compliance Officer will discharge the responsibilities detailed in Section 7.4 of the Code.

#### Compliance Measures

- 1. The responsibilities of the Compliance Officer are described in Section 7.4 of the Code as amended from time to time.
- 2. Within 90 days of the end of each calendar year, the Compliance Officer will prepare a report for review by the CPC detailing the manner in which he/she has discharged the above responsibilities, (the "Compliance Officer's Report"). The report will be prepared in a manner consistent with Section 7.4 of the Code. The records required to be maintained by the Compliance Officer pursuant to Section 7.4 of the Code will be retained for a period of six years in a manner sufficient to support a third party audit of the state of compliance with the Code.
- 3. The CPC will review the "Compliance Officer's Report" prior to filing the annual Compliance Report. The results of the review, and any recommendations by the CPC for improvements to the manner in which the Compliance Officer discharges the above responsibilities, will be detailed in the minutes of the meeting.
- 4. Any recommendations by the CPC for changes to the manner in which the Compliance Officer discharges the above responsibilities will be treated as an inquiry under the Code (see Section 8 of this Plan).

#### 7.5 The Compliance Plan

Policy: ATCO Pipelines will prepare a Compliance Plan, review it at least annually, and update it as necessary.

#### Compliance Measures

1. A copy of ATCO Pipelines' current Compliance Plan, indicating the date of its last review will be filed with the AUC as Section (a) of the annual Compliance Report.

#### 7.6 The Compliance Report

Policy: ATCO Pipelines will prepare a Compliance Report in accordance with Section 7.6 of the Code, and file it with the AUC within 120 days of the fiscal year end of ATCO Pipelines. The Compliance Report will be posted on ATCO Pipelines' web site, and interested parties will be advised promptly when the Compliance Report has been posted on the web site.

#### Compliance Measures

1. The Compliance Report will meet the requirements of Section 7.6 of the Code as amended from time to time.

#### 7.7 Retained for Numbering Consistency

#### 7.8 Retained for Numbering Consistency

#### 8 DISPUTES, COMPLAINTS AND INQUIRIES

#### 8.1 Filing with the Compliance Officer

Policy: The Compliance Officer will keep a record of all written (or e-mailed) disputes, complaints or inquiries from within ATCO Pipelines or from external parties respecting the application of, or alleged non-compliance with, the Code. The identity of the party making the dispute, complaint, or inquiry will be kept confidential.

#### **Compliance Measures**

- 1. The Compliance Officer will maintain the necessary records of disputes, complaints, or inquiries.
- 2. The Compliance Officer will ensure that appropriate instructions for sending disputes, complaints, or inquiries to the Compliance Officer are posted on the ATCO Pipelines website.
- 3. The Compliance Officer will ensure that a description of how the Compliance Officer will investigate disputes, complaints or inquiries (in a manner consistent with the Code) is posted on the ATCO Pipelines website.

#### 8.2 Processing by Utility

#### 8.2.1 Compliance Officer Acknowledgement

Policy: The Compliance Officer shall acknowledge all disputes, complaints or inquiries in writing (which includes e-mail) within five working days of receipt.

#### Compliance Measures

See Section 8.1.

#### 8.2.2 Disposition

Policy: The Compliance Officer shall respond to the dispute, complaint or inquiry within 21 working days of its receipt. The response shall include a description of the dispute, complaint or inquiry and the initial response of ATCO Pipelines to the issues identified in the submission. ATCO Pipelines' final disposition of the dispute, complaint or inquiry shall be completed as expeditiously as possible in the circumstances, and in any event within 60 days of receipt of the dispute, complaint or inquiry, except where the party making the submission otherwise agrees.

#### **Compliance Measures**

See Section 8.1.

#### 8.3 Referral to the AUC

Policy: The Compliance Officer shall ensure that instructions on how to refer disputes to the AUC are contained on the ATCO Pipelines website.

#### Compliance Measures

1. Instructions for referring disputes to the AUC will be posted on the ATCO Pipelines website.

#### 9 RETAINED FOR NUMBERING CONSISTENCY

- 9.1 Retained for Numbering Consistency
- 9.2 Retained for Numbering Consistency

#### 10 EFFECTIVE DATE OF THE COMPLIANCE PLAN

This amended Plan is effective as of November 1, 2010.

## 11 SCHEDULE A – OFFICER'S CERTIFICATE

To:	The Alberta Utilities Commission					
I,	of the City of, in the Province of erta, acting in my position as an officer of ATCO Pipelines and not in my personal capacity,					
Alb to th	erta, acting in my position as an officer of ATCO Pipelines and not in my personal capacity, ne best of my knowledge do hereby certify as follows:					
1.	My position is, and as such I have personal knowledge of, or have conducted due inquiry of individuals who have personal knowledge of, the facts and matters herein stated.					
2.	Capitalized terms used herein (which are not otherwise defined herein) shall have the meanings ascribed thereto in the ATCO Group Inter-Affiliate Code of Conduct (the Code).					
3.	I have read the Code, the Compliance Plan of ATCO Pipelines datedand the Compliance Report of ATCO Pipelines dated					
4.	The form and contents of the Compliance Report comply with the requirements of the Code and the matters reported therein are fully and accurately described.					
5.	I am not aware of any material non-compliance with the provisions of the Code by any director, officer, employee, consultant, contractor or agent of ATCO Pipelines by any Affiliate of ATCO Pipelines (including any director, officer, employee, consultant, contractor or agent of the Affiliate) with respect to any interaction between an Affiliate and ATCO Pipelines that is not fully and accurately described in the Compliance Report.					
	Signature:					
	Name:					
	Title:					
	Date:					

## 12 SCHEDULE B – COMPLIANCE REPORT

To: T	The ATCO Pipelines Compliance	e Officer and ATCO Pipelines Complia	ance Plan Committee
Alber	rta, acting in my position for AT nowledge do hereby certify as for	of the City of CCO Pipelines and not in my personal collows:	, in the Province of apacity, to the best of
1.		ATCO Pipelines Compliance Plan re	
2.	My position with ATCO Pip have conducted due inquiry of matters herein stated.	pelines is of individuals who have personal know	and as such I ledge of the facts and
3.	For the period ofhas been in compliance with t	totothe requirements of Section	, ATCO Pipelines of the Code.
		Signature:	
		Name:	
		Title:	
		Date:	

#### 13 SCHEDULE C – DIRECTORS' RESOLUTION

## [ATCO Gas and Pipelines Limited] (the "Corporation")

**WHEREAS** the Corporation is subject to the oversight by the Alberta Utilities Commission, successor to the Alberta Energy and Utilities Board ("AUC"),

**AND WHEREAS** the AUC has imposed an Inter-Affiliate Code of Conduct on the Corporation, pursuant to Decision 2003-040 dated May 22, 2003 (the "Code of Conduct");

**AND WHEREAS** the AUC approved a Compliance Plan in respect of the Code of Conduct dated October 4, 2010 (the "Compliance Plan");

**AND WHEREAS** the Compliance Plan requires annual confirmation on behalf of the Corporation that the Compliance Plan has been carried out by the Corporation and its Directors;

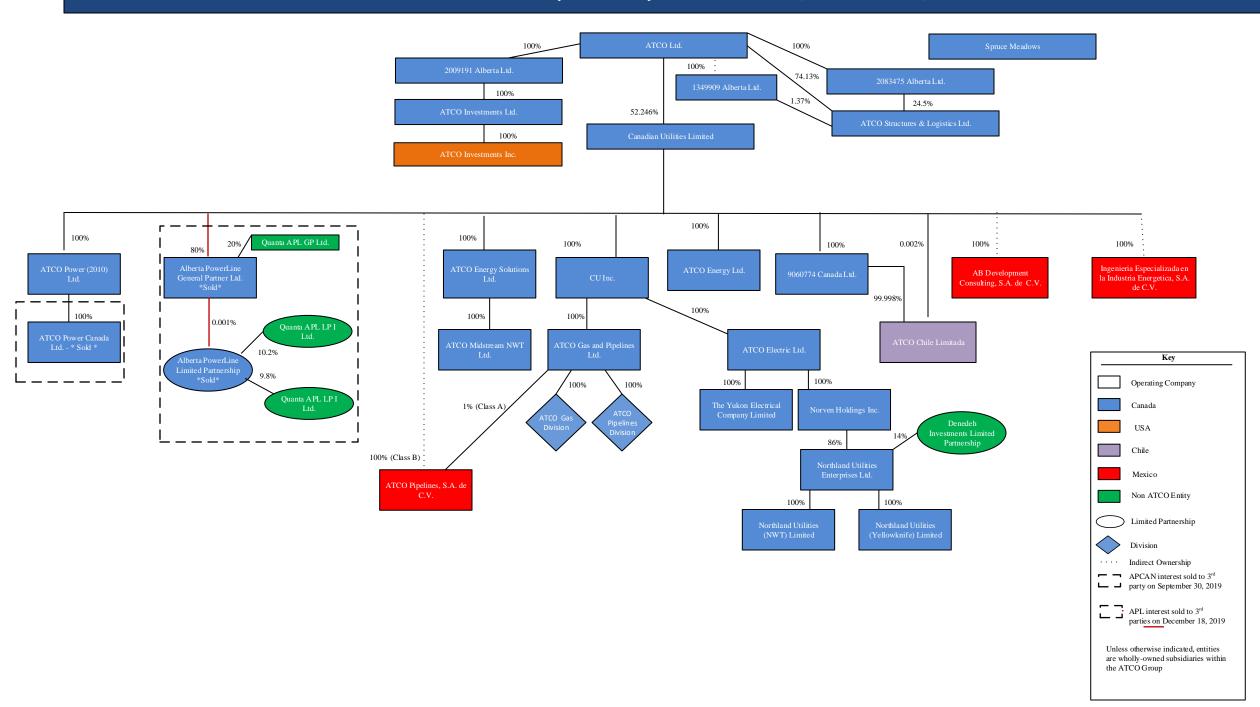
**AND WHEREAS** the Board of Directors of the Corporation have been advised by the management of the Corporation, including the Compliance Officer, as to the measures taken in respect of compliance, as well as having reviewed incidents relating to possible non-compliance, if any;

**AND WHEREAS** the Board of Directors has been provided with certificates of compliance for the calendar year by the appropriate officers of the Corporation.

#### BE IT RESOLVED THAT

- 1. the Board of Directors of the Corporation hereby confirms that it is aware of the Code of Conduct and related Compliance Plan and that, subject to the obligations and duties imposed on Directors under applicable statutory and common laws, the Corporation and the Board of Directors of the Corporation have complied with Sections 3.1.1 and 3.1.5 of the Code of Conduct and the Compliance Plan in respect thereof; and
- 2. the Board of Directors of the Corporation hereby authorizes and directs the Compliance Officer to so certify on behalf of the Corporation, the Corporation's compliance with the Code of Conduct for the calendar year and to execute all such documents, certificates, instruments or notices as may be required to give effect to the foregoing, including a certified copy of this resolution (collectively, the "Documents") to be in such form as the Compliance Officer, deems necessary or appropriate, such determination to be conclusively evidenced by the execution and filing or delivery of such Documents.

## AFFILIATE CODE Affiliate Relationships and Ownerships as at December 31, 2019 (unless otherwise noted)



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ATCO Pipelines, S.A. de C.V.	
ATCO Power (2010) Ltd	
ATCO Power Canada Ltd.	
ATCO Structures & Logistics Ltd.	
Canadian Utilities Limited	
CU Inc.	
Ingeniería Especializada en la Industria Energética, S.A. de C.V	
Northland Utilities (NWT) Limited	
Northland Utilities (Yellowknife) Limited	
Norven Holdings Inc.	
Spruce Meadows	
The Yukon Electrical Company Limited DBA ATCO Electric Yukon	

#### AB Development Consulting, S.A. de C.V.

Torre Esmeralda I Blvd. Manuel Avila Camacho 40, Piso 15 Col. Lomas de Chapultepec CP 11000 México, DF México

#### Directors:

Siegfried W. Kiefer (Chair) Jiri (George) Opocensky (Secretary) Hector A. Rangel James T. Delano

#### Officers:

James T. Delano......General Manager Jorge López de Cárdenas Melgar.....Statutory Examiner

#### <u>Description of Business:</u>

AB Development Consulting, S.A. de C.V. provides specialized services in the areas of accounting, consulting, assessment, administration and management, finance, commercialization, marketing and publicity, sales and purchase promotion, logistics and shipping, human resources, information technology, organization and legal representation to entities or individuals.

#### Alberta PowerLine Limited Partnership

10035 – 105 Street NW Edmonton, AB T5J 2V6

Alberta PowerLine General Partner Ltd. is the General Partner for Alberta PowerLine Limited Partnership. As a limited partnership, this entity has no directors or officers. Refer to Alberta PowerLine General Partner Ltd. for a listing of Directors and Officers.

#### Alberta PowerLine General Partner Ltd.

10035 – 105 Street NW Edmonton, AB T5J 2V6

#### Directors:

Earl C. Austin Jr. (Quanta APL GP Ltd.) Siegfried W. Kiefer Paul G. Goguen Brian P. Shkrobot Wayne K. Stensby

#### Officers:

Siegfried W. Kiefer	.Chair
Wayne K. Stensby	.President
	.Senior Vice President, Project Development
Brian P. Shkrobot	.Senior Vice President, Finance & Regulatory
Kevin J. Burgemeister	.Vice President, Operations
Katherine-Jane Patrick	.Vice President, Corporate Development
Quyen Nguyen	.Vice President, Projects and Construction
Carol Gear	.Corporate Secretary
Rumdeep K. Basra	.Assistant Corporate Secretary

#### Description of Business:

Alberta PowerLine Limited Partnership is a consortium responsible for the development, construction and operation of a 508 kilometer 500 kV transmission line from the Genesee Power plant west of Edmonton to a new substation located west of Fort McMurray.

The sale of Alberta PowerLine was completed on December 18, 2019 and all directors, officers and management, as stated above, resigned effective as of said date.

#### **ATCO Electric Ltd.**

10035 – 105 Street NW Edmonton, AB T5J 2V6

#### **Directors:**

Dennis A. DeChamplain Siegfried W. Kiefer George J. Lidgett

#### Officers:

Siegfried W. Kiefer	Chair & Chief Executive Officer
George J. Lidgett	President
Dennis A. DeChamplain	Executive Vice President & Chief Financial Officer
Melanie L. Bayley	Senior Vice President & General Manager,
Brian P. Shkrobot	Senior Vice President, Finance & Regulatory
Peter M. Bothwell	Vice President, Customer Experience & Initiatives
Kevin J. Burgemeister	Vice President, Operations
Quyen Nguyen	Vice President, Projects & Construction
Derek M. McHugh	Vice President, Engineering
Douglas F. Tenney	Vice President, Northern Development & Indigenous Relations
Roger L. Mazankowski	Vice President, Government Relations
Todd B. McLaren	Vice President, Asset Management & Planning
Carol Gear	Corporate Secretary
Rumdeep K. Basra	Assistant Corporate Secretary

## **Description of Business:**

ATCO Electric is a regulated electricity Transmission and Distribution utility serving customers in northern and east-central Alberta. ATCO Electric builds, operates and maintains transmission and distribution lines. In addition, ATCO Electric operates distribution power lines on behalf of some Rural Electrification Associations in its service territory.

# ATCO Energy Ltd.

5302 Forand St SW Calgary, AB T3E 8B4

#### **Directors:**

Dennis A. DeChamplain Siegfried W. Kiefer Marshall F. Wilmot

## Officers:

Siegfried W. Kiefer	.Chair & Chief Executive Officer
Marshall F. Wilmot	.President
Sarah J. Francis	.Vice President & General Manager
Dennis A. DeChamplain	.Executive Vice President & Chief Financial Officer
P. Derek Cook	.Senior Vice President & Controller
Carol Gear	.Corporate Secretary
Rumdeep K. Basra	.Assistant Corporate Secretary

# <u>Description of Business:</u>

ATCOenergy is an electricity and natural gas retailer that serves residential, small business and commercial customers across Alberta.

## **ATCO Energy Solutions Ltd.**

5302 Forand St SW Calgary, AB T3E 8B4

#### **Directors:**

Dennis A. DeChamplain Siegfried W. Kiefer Wayne K. Stensby

#### Officers:

Siegfried W. Kiefer	Chair & Chief Executive Officer
Wayne K. Stensby	President
Katherine-Jane Patrick	Vice President, Corporate Development
Dennis A. DeChamplain	Executive Vice President & Chief Financial Officer
Steven R. Piepgrass	Senior Vice President & General Manager, Storage & Liquids
Carol Gear	Corporate Secretary
Rumdeep K. Basra	Assistant Corporate Secretary

# Description of Business:

ATCO Energy Solutions Ltd. builds, owns and operates industrial water, natural gas and natural gas liquids related infrastructure to serve the midstream sector of Western Canada's energy industry.

## ATCO Gas, a division of ATCO Gas and Pipelines Ltd.

10035 – 105 Street NW Edmonton, AB T5J 2V6

# Directors (ATCO Gas and Pipelines Ltd.):

Dennis A. DeChamplain Siegfried W. Kiefer George J. Lidgett

#### Officers:

Siegfried W. Kiefer	Chair & Chief Executive Officer
George J. Lidgett	President
Dennis A. DeChamplain	Executive Vice President & Chief Financial Officer
Brian P. Shkrobot	Senior Vice President, Finance& Regulatory
D. Jason Sharpe	Senior Vice President & General Manager, Natural Gas
Nathan D. Carter	Vice President, Engineering
Graeme M. Feltham	Vice President, Customer Experience & Innovation
Ryan G. Germaine	Vice President, Operations, Calgary & Edmonton Regions
Roger L. Mazankowski	Vice President, Government Relations
Lance S. Radke	Vice President, District Operations
Stephanie M. Schubert	Vice President, Construction
Carol Gear	Corporate Secretary
Rumdeep K. Basra	Assistant Corporate Secretary

## **Description of Business:**

ATCO Gas is a regulated natural gas distribution utility serving customers in its franchise areas across Alberta. ATCO Gas builds, owns and operates natural gas distribution systems.

#### ATCO Ltd.

5302 Forand St SW Calgary, AB T3E 8B4

#### **Directors:**

Robert T. Booth
Dennis M. Ellard
Linda A. Southern-Heathcott, Vice Chair
Michael R.P. Rayfield
Robert J. Routs
Nancy C. Southern, Chair
Roger J. Urwin
Susan R. Werth

Charles W. Wilson, Lead Director

## Officers:

Nancy C. Southern	Chair & Chief Executive Officer
Siegfried W. Kiefer	President
Dennis A. DeChamplain	Executive Vice President & Chief Financial Officer
M. George Constantinescu	Senior Vice President & Chief Transformation Officer
Colin R. Patrick	Vice President, Finance, Treasury & Risk
Carol Gear	Corporate Secretary

# <u>Description of Business:</u>

ATCO delivers business solutions through its Structures & Logistics, Electricity, Pipelines & Liquids, and Retail Energy business units.

# ATCO Pipelines, a division of ATCO Gas and Pipelines Ltd.

909 – 11 Avenue SW Calgary, AB T2R 1L8

# Directors (ATCO Gas and Pipelines Ltd.):

Dennis A. DeChamplain George J. Lidgett Siegfried W. Kiefer

#### Officers:

Siegfried W. Kiefer	Chair & Chief Executive Officer
George J. Lidgett	President
Dennis A. DeChamplain	Executive Vice President & Chief Financial Officer
Brian P. Shkrobot	Senior Vice President, Finance & Regulatory
D. Jason Sharpe	Senior Vice President & General Manager, Natural Gas
Nathan D. Carter	Vice President, Engineering
Ryan G. Germaine	Vice President, Operations, Calgary & Edmonton
Lance S. Radke	Vice President, District Operations
Stephanie M. Schubert	Vice President, Construction
Graeme M. Feltham	Vice President, Customer Experience & Innovation
Roger L. Mazankowski	Vice President, Government Relations
Carol Gear	Corporate Secretary
Rumdeep K. Basra	Assistant Corporate Secretary

## Description of Business:

ATCO Pipelines is a regulated natural gas transmission utility in Alberta. ATCO Pipelines builds, owns and operates natural gas transmission facilities.

## ATCO Pipelines, S.A. de C.V.

Torre Esmeralda I Blvd. Manuel Avila Camacho 40, Piso 15 Col. Lomas de Chapultepec CP 11000 México, DF México

#### **Directors:**

James T. Delano Hector A. Rangel Siegfried W. Kiefer (Chair) Jiri (George) Opocensky (Secretary)

#### Officers:

James T. Delano......General Manager
Jorge López de Cárdenas Melgar.....Statutory Examiner

### **Description of Business:**

ATCO Pipelines, S.A. de C.V. is engaged in building, owning and operating an open access natural gas pipeline in Mexico.

#### ATCO Power (2010) Ltd.

5302 Forand St SW Calgary, AB T3E 8B4

#### Directors:

Dennis A. DeChamplain Siegfried W. Kiefer Wayne K. Stensby

#### Officers:

## **Description of Business:**

ATCO Power (2010) Ltd. develops, builds and operates independent power generation facilities to provide customers with custom power solutions including commercial and industrial power marketing in addition to sales and distributed power generation.

#### **ATCO Power Canada Ltd.**

5302 Forand St SW Calgary, AB T3E 8B4

## **Directors:**

Dennis A. DeChamplain Siegfried W. Kiefer James W. Simpson Nancy C. Southern Charles W. Wilson

#### Officers:

Siegfried W. Kiefer	Chair
Wayne K. Stensby	President
Brian P. Shkrobot	Senior Financial Officer
John W. Ell	Senior Vice President & General Manager, Generation
Carol Gear	Corporate Secretary
Rumdeep K. Basra	Assistant Corporate Secretary

## <u>Description of Business:</u>

ATCO Power provides electricity generation solutions in Canada.

The sale of ATCO Power was completed on September 30, 2019 and all directors, officers and management, as stated above, resigned effective as of said date.

#### **ATCO Structures & Logistics Ltd.**

115 Peacekeepers Drive SW Calgary, AB T3E 7X4

#### **Directors:**

Dennis A. DeChamplain Linda A. Southern-Heathcott Michael R.P. Rayfield Nancy C. Southern Susan R. Werth

#### Officers:

Nancy C. Southern	Chair & Chief Executive Officer
James Landon	President, Frontec
Adam M. Beattie	President, Structures
Dennis A. DeChamplain	Executive Vice President & Financial Officer
Michael M. Clennett	Senior Vice President, ATCO Structures
Kelly Babichuk	Vice President & General Manager, Sustainable Communities
Benoit E.J. Gagne	Vice President, Modular, Structures
William J. Haliburton	Vice President, Manufacturing
Rebecca M. Kalmacoff	Corporate Controller
Carol Gear	Corporate Secretary
Rumdeep K. Basra	Assistant Corporate Secretary

#### Description of Business:

ATCO Structures & Logistics provides modular construction services and provides solutions for workforce housing, modular facilities, site support services and logistics and operations management. ATCO Structures and Logistics provides relocatable structures, permanent offsite construction, workforce camps and lodges, food services, facility operations and maintenance, disaster response and military support services.

#### **Canadian Utilities Limited**

5302 Forand St SW Calgary, AB T3E 8B4

#### **Directors:**

Matthias F. Bichsel

Robert J. Normand

Nancy C. Southern

Alexander J. Pourbaix

Loraine M. Charlton

Wayne G. Wouters

Hector A. Rangel

Charles W. Wilson

Laura A. Reed

Linda A. Southern-Heathcott, Vice Chair

James W. Simpson, Lead Director

#### Officers:

Nancy C. Southern	Chair
Siegfried W. Kiefer	President & Chief Executive Officer
Dennis A. DeChamplain	Executive Vice President & Chief Financial Officer
M. George Constantinescu	Senior Vice President & Chief Transformation Officer
P. Derek Cook	Senior Vice President & Controller
Colin R. Jackson	Vice President, Finance, Treasury & Risk
George J. Lidgett	Executive Vice President & General Manager, Utilities
Wayne K. Stensby	Executive Vice President, Corporate Development
Carol Gear	Corporate Secretary

#### Description of Business:

Canadian Utilities Limited delivers business solutions in Electricity (electricity generation, transmission, and distribution), Pipelines & Liquids (natural gas transmission, distribution and infrastructure development, energy storage, and industrial water solutions) and Retail Energy (electricity and natural gas retail sales).

## CU Inc.

5302 Forand St SW Calgary, AB T3E 8B4

#### **Directors:**

Robert T. Booth Loraine M. Charlton Siegfried W. Kiefer Nancy C. Southern Linda A. Southern-Heathcott, Vice Chair Roger J. Urwin

# Officers:

Nancy C. Southern	Chair
Siegfried W. Kiefer	President & Chief Executive Officer
Dennis A. DeChamplain	Executive Vice President & Chief Financial Officer
George J. Lidgett	Executive Vice President & General Manager
Brian P. Shkrobot	Senior Vice President, Finance & Regulatory
Colin R. Jackson	Vice President, Finance, Treasury & Risk
Carol Gear	Corporate Secretary

## **Description of Business:**

CU Inc. is a wholly-owned subsidiary of Canadian Utilities Limited, an ATCO Company. CU Inc. manages assets comprised of regulated utility operations in natural gas and electricity distribution and transmission.

#### Ingeniería Especializada en la Industria Energética, S.A. de C.V.

Torre Esmeralda I Blvd. Manuel Avila Camacho 40, Piso 15 Col. Lomas de Chapultepec CP 11000 México, DF México

#### Directors:

James T. Delano Jiri (George) Opocensky (Secretary) Siegfried W. Kiefer (Chair) Hector A. Rangel

#### Officers:

James T Delano......General Manager
Jorge López de Cárdenas Melgar.....Statutory Examiner

## **Description of Business:**

Ingeniería Especializada en la Industria Energética, S.A. de C.V. provides specialized engineering and construction services in the energy industry, including consulting, assessment and development, project management and execution of engineering and construction projects.

#### Northland Utilities (NWT) Limited

66 Woodland Drive, Bay 1 Hay River, NT X0E 1G1

#### **Directors:**

Darrell K. Beaulieu Loraine M. Charlton Siegfried W. Kiefer Gregory J. Nyuli James W. Simpson Nancy C. Southern

#### Officers:

Nancy C. Southern	.Chair
Siegfried W. Kiefer	.Chief Executive Officer
George J. Lidgett	.President
Melanie L. Bayley	.Senior Vice President
Brian P. Shkrobot	.Senior Vice President
Douglas F. Tenney	.Vice President
Carol Gear	.Corporate Secretary
Rumdeep K. Basra	.Assistant Corporate Secretary

## Description of Business:

Northland Utilities Enterprises Ltd.'s common shares are 86% owned by Norven Holdings Inc. and 14% owned by Denendeh Investments Limited Partnership, which represents the 27 Dene First Nations of the Northwest Territories. Northland Utilities Enterprises Ltd. has two operating subsidiaries: Northland Utilities (NWT) Limited and Northland Utilities (Yellowknife) Limited.

#### Northland Utilities (Yellowknife) Limited

481 Range Lake Road Yellowknife, NT X1A 3R9

#### **Directors:**

Darrell K. Beaulieu Loraine M. Charlton Siegfried W. Kiefer Gregory J. Nyuli James W. Simpson Nancy C. Southern

#### Officers:

Nancy C. Southern	Chair
Siegfried W. Kiefer	Chief Executive Officer
George J. Lidgett	President
Melanie L. Bayley	Senior Vice President
Brian P. Shkrobot	Senior Vice President
Douglas F. Tenney	Vice President
Carol Gear	Corporate Secretary
Rumdeep K. Basra	Assistant Corporate Secretary

## Description of Business:

Northland Utilities Enterprises Ltd.'s common shares are 86% owned by Norven Holdings Inc. and 14% owned by Denendeh Investments Limited Partnership, which represents the 27 Dene First Nations of the Northwest Territories. Northland Utilities Enterprises Ltd. has two operating subsidiaries: Northland Utilities (NWT) Limited and Northland Utilities (Yellowknife) Limited.

#### **Norven Holdings Inc.**

10035 - 105 Street NW Edmonton, AB T5J 2V6

#### **Directors:**

Dennis A. DeChamplain Loraine M. Charlton Siegfried W. Kiefer James W. Simpson Nancy C. Southern

# Officers:

Nancy C. Southern	.Chair
Siegfried W. Kiefer	.Chief Executive Officer
George J. Lidgett	.President
Melanie L. Bayley	.Senior Vice President
Brian P. Shkrobot	.Senior Vice President
Douglas F. Tenney	.Vice President
Carol Gear	.Corporate Secretary
Rumdeep K. Basra	.Assistant Corporate Secretary

# <u>Description of Business:</u>

Norven Holdings Inc. is 100% owned by ATCO Electric Ltd. Norven Holdings owns 86% of the common shares of Northland Utilities Enterprises Ltd. (NUE). The remaining 14% is owned by Denendeh Investments Limited Partnership (DILP).

# **Spruce Meadows**

18011 Spruce Meadows Way SW Calgary, AB T2X 4B7

## **Directors and Officers:**

Margaret E. Southern	. Chairman
Linda A. Southern-Heathcott	President & Chief Executive Officer
Ian Allison	. Senior Vice President, Television & Media Services
Joanne Nimitz	. Vice President, Administration & Tournament Secretary
Peter Dahl	. Vice President, Operation Services
Stavroula Kangles	Vice President, Special Events Services
Dustin Lezubski	Director, Capital Construction and Technology

# Description of Business:

Spruce Meadows is an equestrian facility and venue for hosting international sporting events in Calgary.

# The Yukon Electrical Company Limited DBA ATCO Electric Yukon

#100, 1100 – First Avenue Whitehorse, YT Y1A 3T4

#### **Directors:**

Dennis A. DeChamplain George J. Lidgett Siegfried W. Kiefer

#### Officers:

Siegfried W. Kiefer	.Chair & Chief Executive Officer
George J. Lidgett	.President
Dennis A. DeChamplain	.Executive Vice President
Melanie L. Bayley	.Senior Vice President
Brian P. Shkrobot	.Senior Vice President
Douglas F. Tenney	.Vice President
Carol Gear	.Corporate Secretary
Rumdeep K. Basra	Assistant Corporate Secretary

# <u>Description of Business:</u>

ATCO Electric Yukon delivers electricity to residential and commercial customers in Yukon.

#### ATCO Pipelines Summary of Major Transactions At December 31, 2019

Service	Description	Transaction with	2019 Actual
Service	Description	Transaction with	(\$000)
REVENUES			(\$000)
ENGINEERING SERVICES			
Engineering Services	General engineering and operational support services.	ATCO Gas	542
TOTAL ENGINEERING SERVICES REVENUE			542
ODORIZATION SERVICES Odorization Services TOTAL ODORIZATION SERVICES REVENUE	Addition of odorant to gas distributed to ATCO Gas customers.	ATCO Gas	563 <b>563</b>
SCADA UTILIZATION			
SCADA Utilization	Remote alarm monitoring at various ATCO Gas SCADA sites.	ATCO Gas	565
TOTAL SCADA UTILIZATION REVENUE			565
ENGINEERING SERVICES			
Engineering Services	Support services for common business requirements.	ATCO Energy Solutions	1,003
TOTAL ENGINEERING SERVICES REVENUE	Capper Corrido Corrido Sacrido Fogula Unidado.	23 Zhong) Goldhono	1,003

#### ATCO Pipelines Summary of Major Transactions At December 31, 2019

Service	Description	Transaction with	2019 Actual (\$000)
EXPENSES/CAPITAL/ASSET TRANSFERS			(4000)
MECHANICAL SERVICES  Mechanical Services	Tool crib, special services, fleet management, machining, welding, building maintenance,	ATCO Gas	6,229
TOTAL MECHANICAL SERVICES EXPENSE	carpentry, transportation and dispatch services.		6,229
			0,220
ENGINEERING SERVICES Engineering/Project Services TOTAL ENGINEERING SERVICES EXPENSE	General engineering and operational support services.	ATCO Gas	3,108 <b>3,108</b>
COMMUNICATIONS OPERATIONS Communications Operations	Communication operations services for mobile radios, SCADA communications and	ATCO Gas	580
TOTAL COMMUNICATIONS OPERATION EXPENS	communication facilities.	2.2.2.2.2	580
RETAIL SERVICES Commodity and administration fees TOTAL RETAIL SERVICES EXPENSE	Retail services for Natural Gas and Electricity for company use.	ATCO Energy	522 <b>522</b>
LICENSE FEE License Fee TOTAL LICENSE FEE EXPENSE	Use of ATCO name and trademark.	ATCO Ltd	1,166 1,166
ADMINISTRATIVE SERVICES			0.050
Administrative Services Administrative Services Administrative Services	Head office costs Shared services costs and expenses.	ATCO Ltd. / CUL / CU Inc. CUL CU Inc.	6,958 689 4,295
TOTAL ADMINISTRATIVE SERVICES EXPENSE			11,942
RENT AND PARKING Rental Space - AC in Edmonton	Rental and parking space at ATCO Center Edmonton.	CUL	-
Rental Space - AC in Calgary  TOTAL RENT AND PARKING EXPENSE	Rental and parking space at ATCO Center Calgary.	CUL	905 <b>905</b>
TOTAL ILLIT AND PARKING EXPLINSE			300

			2019
Service	Description	Transaction with	Actual
			(\$000)
INTEREST AND FINANCING	14 4 11 4 11 4 11 11 11	0111	50.400
Interest on Long Term Advances	Interest paid on debentures with CU Inc.	CU Inc.	53,136
Interest on Short Term Advances	Interest paid on short term advances & daily bank account interest.	CU Inc.	134
Preferred Share Dividends - Non-Retractable	Dividends paid on equity preferred shares.	CUL	535
Preferred Shares Series V, 1, & 4 Dividends	Dividends paid on equity preferred shares.	CU Inc.	1,021
TOTAL INTEREST AND FINANCING EXPENSE			54,826
ASSET TRANSFERS			
Sale of Utility Asset	Jumping Pound and Turner Valley System.	ATCO Gas	2,726
Sale of Utility Asset	Carbon Transmission System.	ATCO Gas	413
Purchase of Utility Asset	Purchase of Pipeline Inventory.	ATCO Pipelines, S.A. de C.V.	1,772
TOTAL ASSET TRANSFERS	· · · · · · · · · · · · · · · · · · ·		4,910

## ATCO Pipelines Summary of Non-Major Transactions At December 31, 2019

Service	Description	Transaction with	2019 Actual (\$000)
REVENUES			
HIGH PRESSURE (HP) LATERALS			
HP Laterals	Operations, maintenance and emergency response services for ATCO Gas high pressure pipelines located throughout the province.	ATCO Gas	15
<b>TOTAL HIGH PRESSURE (HP) LATERALS</b>	REVENUE		15
SCADA UTILIZATION & OTHER			
SCADA Utilization and Other	SCADA monitoring and pipeline-related services.	ATCO Energy Solutions	63
<b>TOTAL SCADA UTILIZATION &amp; OTHER RE</b>		**	63
SCADA UTILIZATION - CARBON PLANT			
SCADA Utilization - Carbon Plant	SCADA remote alarm monitoring at Carbon Plant sites.	ATCO Energy Solutions	5
<b>TOTAL SCADA UTILIZATION - CARBON PI</b>	LANT REVENUE		5
MUSKEG RIVER SERVICES			
Muskeg River Pipeline O&M	Provision of operation and maintenance, reporting and emergency response services for the Muskeg River facility.	ATCO Energy Solutions	98
TOTAL MUSKEG RIVER SERVICES REVE			98
PROJECT SERVICES			
Project Services	Project development, project execution, engineering, accounting, tax, human resources and corporate communications services.	ATCO Pipelines, S.A. de C.V.	355
TOTAL PROJECT SERVICES REVENUE			355
PROJECT SERVICES			
Project Services	Project development, project execution, engineering, accounting, tax, human resources and corporate communications services.	IEIE S.A. de C.V.	449
TOTAL PROJECT SERVICES REVENUE			449

## ATCO Pipelines Summary of Non-Major Transactions At December 31, 2019

Service	Description	Transaction with	2019 Actual (\$000)
<b>EXPENSES/CAPITAL/ASSET TRANSF</b>			<u> </u>
ODORANT FOR PIPELINES CUSTOMERS A	AND LABORATORY SERVICES		
Odorant Supply for Pipelines customers	Odorant for odorizing pipelines and laboratory services.	ATCO Gas	162
	MERS AND LABORATORY SERVICES EXPENSE	71.00 Gae	162
ELECTRONICS, INSTRUMENTATION AND I	METER REPAIR SERVICES		
Electronics, Instrumentation and Meter Repai	Dravision of appretions and tachnical support convices for	ATCO Gas	9
<b>TOTAL ELECTRONICS, INSTRUMENTATIO</b>	N AND METER REPAIR SERVICES REVENUE		9
SHARED FACILITY SERVICES			
Shared Facility Services	Office space and office services for various locations throughout the province.	ATCO Gas	8
<b>TOTAL SHARED FACILITY SERVICES EXP</b>	ENSE		8
SCADA LOAD BALANCING POWER SHARI	NG		
SCADA Load Balancing Power Sharing	Provision of electrical power to ATCO Pipelines at specified ATCO Gas sites.	ATCO Gas	7
<b>TOTAL SCADA LOAD BALANCING POWER</b>	SHARING EXPENSE		7
SALT CAVERN GAS PURCHASE AND SALE			
Salt Cavern Gas Purchase and Sale	Provision of gas storage management for Salt Cavern facility.	ATCO Energy Solutions	25
<b>TOTAL SALT CAVERN GAS PURCHASE AN</b>			25
GUARANTEE FEES			
Guarantee Fees	Guarantee Fees	CU Inc.	41
GUARANTEE FEES EXPENSE			41

Service	Description	Transaction with	2019 Actual (\$000)
PROFESSIONAL SERVICES			
Professional Services	Provision of catering services, event hosting and sundry items.	ATCO Energy	14
TOTAL PROFESSIONAL SERVICES EXPE	NSE		14
FACILITIES USAGE AND SPONSORSHIP			
Facilities Usage and Sponsorship	Sponsorship of annual show jumping event including event advertising and signage, venue use for hosting customer receptions, and food and beverage catering services at event reception.	Spruce Meadows	88
<b>FACILITIES USAGE AND SPONSORSHIP I</b>	EXPENSE		88
DADKING			
PARKING Parking in Calgary	Parking Space at ATCO Center Calgary West Lot.	ATCO Investments Ltd.	68
TOTAL PARKING EXPENSE	Tarking opace at 71700 deritor dalgary West Lot.	71100 invostments Etc.	68

ATCO Pipelines Summary of Occasional Services For the 2019 Reporting Period

Service	Description	Transaction With	2019 Actuals \$(000's)	Profit/Cost Recovery	Materiality
REVENUES None to report					
<b>EXPENSES</b> Drayton Valley Office and Yard Rental Fleet Maintenance Services Vegetation Management	Office and Yard Rental services.  General fleet management services and releated supplies.  Vegation management services.	ATCO Gas ATCO Electric ATCO Electric	26 48 14	Cost Recovery Cost Recovery Cost Recovery	Non-material recurring Non-material recurring Non-material recurring
CAPITAL PI Integration Fleet Maintenance Services	PI System Integration system.  General fleet management services and related supplies.	ATCO Electric ATCO Electric	8 207	Cost Recovery Cost Recovery	Non-material recurring Non-material recurring

# INVENTORY

None to report.

# ATCO Pipelines Summary of Emergency Services For the 2019 Reporting Period

None to report.

Service	Description	Transaction With	2019 Actuals \$(000's)
REVENUES Emergency Pipeline Repairs	Main Leak Repair	ATCO Gas	24
EXPENSES  None to report.			
CAPITAL			

## **EMPLOYEES TRANSFERRING FROM ATCO PIPELINES TO AFFILIATES**

Job Title	Employment Type	Transferred To	Effective Date	Type of Transfer/Reason
Engineer	Permanent	ATCO Gas	January 19, 2019	Reorganization
Engineer	Permanent	ATCO Gas	January 26, 2019	Reorganization
Senior Engineer	Permanent	ATCO Gas	January 26, 2019	Reorganization
Director, Business Development, Industrial Water & Waste Solution	Permanent	ATCO Energy Solutions	March 9, 2019	Reorganization
Office Administrative Coordinator	Term	ATCO Gas	March 9, 2019	Career Opportunity
Office Administrative Coordinator	Permanent	ATCO Gas	March 23, 2019	Career Opportunity
Engineer	Permanent	ATCO Gas	April 20, 2019	Reorganization
Summer Student - Office	Temporary	ATCO Gas	May 4, 2019	Reorganization
Land Agent	Casual	ATCO Gas	May 18, 2019	Career Opportunity
Engineer	Permanent	ATCO Gas	August 10, 2019	Reorganization
Engineer	Permanent	ATCO Gas	August 10, 2019	Reorganization
Engineer in Training	Permanent	ATCO Gas	September 7, 2019	Reorganization
Administrative Coordinator	Permanent	ATCO Gas	September 21, 2019	Career Opportunity
Dispatcher	Casual	ATCO Gas	December 28, 2019	Reorganization
Program Manager, CIS	Permanent	ATCO Gas	December 14, 2019	Reorganization

## **EMPLOYEES TRANSFERRING TO ATCO PIPELINES FROM AFFILIATES**

Job Title	Employment Type	Transferred From	Effective Date	Type of Transfer/Reason
Engineering Co-Op Student	Casual	ATCO Gas	January 12, 2019	Career Opportunity
Office Administrative Coordinator	Permanent	ATCO Electric	January 26, 2019	Career Opportunity
Administrative Support	Permanent	ATCO Gas	March 23, 2019	Career Opportunity
Senior Engineer	Permanent	ATCO Gas	May 18, 2019	Reorganization
Summer Student-Utility Operator-WAM	Temporary	ATCO Gas	May 18, 2019	Reorganization
Project				
Senior Accountant	Permanent	CU Inc	May 18, 2019	Career Opportunity
Transmission Operator	Permanent	ATCO Gas	June 15, 2019	Career Opportunity
Accountant	Permanent	CU Inc.	September 7, 2019	Career Opportunity
Control Centre Operator (Entry Level)	Permanent	ATCO Gas	December 28, 2019	Career Opportunity

#### **EMPLOYEES SECONDED FROM ATCO PIPELINES TO AFFILIATES**

Job Title	Employment Type	Transferred To	Effective Date	Type of Transfer/Reason
District Welder	Permanent	ATCO Gas	February 24, 2018	Temporary Assignment
Program Manager, CIS	Permanent	ATCO Gas	April 1, 2019	Secondment

#### **EMPLOYEES SECONDED TO ATCO PIPELINES FROM AFFILIATES**

Job Title	Employment Type	Transferred To	Effective Date	Type of Transfer/Reason
Distribution Operator, Field	Permanent	ATCO Gas	August 11, 2018	Temporary Assignment
Distribution Operator, Field	Permanent	ATCO Gas	August 11, 2018	Temporary Assignment
Distribution Operator, Field	Permanent	ATCO Gas	August 11, 2018	Temporary Assignment
Distribution Operator, Field	Permanent	ATCO Gas	September 8, 2018	Temporary Assignment
Distribution Operator, Field	Permanent	ATCO Gas	September 8, 2018	Temporary Assignment
Distribution Operator, Field	Permanent	ATCO Gas	September 8, 2018	Temporary Assignment

#### **OFFICER'S CERTIFICATE**

To: The Alberta Utilities Commission

I, Brian P. Shkrobot of the City of St. Albert in the Province of Alberta, acting in my position as Officer for ATCO Pipelines (the Utility) and not in my personal capacity, to the best of my knowledge do hereby certify as follows:

- 1. My position with the Utility is Senior Vice President, Finance & Regulatory (Compliance Officer), and as such I have personal knowledge of, or have conducted due inquiry of, individuals who have personal knowledge of the facts and matters herein stated.
- 2. Capitalized terms used herein (which are not otherwise defined herein) shall have the meanings ascribed thereto in the ATCO Group Inter-Affiliate Code of Conduct (the Code).
- 3. I have read the Code, the Compliance Plan of the Utility, dated October 4, 2010 and the Compliance Report of the Utility dated April 29, 2020.
- 4. The form and contents of the Compliance Report comply with the requirements of the Code and the matters reported therein are fully and accurately described.
- 5, I am not aware of any material non-compliance with the provisions of the Code by any director, officer, employee, consultant, contractor or agent of the Utility, or by any Affiliate of the Utility (including any director, officer, employee, consultant, contractor or agent of the Affiliate) with respect to any interaction between an Affiliate and the Utility that is not fully and accurately described in the Compliance Report.

Name: Brian P. Shkrobot

Title: Senior Vice President, Finance & Regulatory

(Compliance Officer)

Signature: Original Signed

Date: April 29, 2020

#### **OFFICER'S CERTIFICATE**

To: The Alberta Utilities Commission

I, D. Jason Sharpe of the City of Calgary in the Province of Alberta, acting in my position as an Officer of ATCO Pipelines (the Utility) and not in my personal capacity, to the best of my knowledge do hereby certify as follows:

- 1. My position with the Utility is Senior Vice President & General Manager, Natural Gas and as such I have personal knowledge of, or have conducted due inquiry of, individuals who have personal knowledge of the facts and matters herein stated.
- 2. Capitalized terms used herein (which are not otherwise defined herein) shall have the meanings ascribed thereto in the ATCO Group Inter-Affiliate Code of Conduct (the Code).
- 3. I have read the Code, the Compliance Plan of the Utility, dated October 4, 2010 and the Compliance Report of the Utility dated April 29, 2020.
- 4. The form and contents of the Compliance Report comply with the requirements of the Code and the matters reported therein are fully and accurately described.
- 5, I am not aware of any material non-compliance with the provisions of the Code by any director, officer, employee, consultant, contractor or agent of the Utility, or by any Affiliate of the Utility (including any director, officer, employee, consultant, contractor or agent of the Affiliate) with respect to any interaction between an Affiliate and the Utility that is not fully and accurately described in the Compliance Report.

Name: D. Jason Sharpe

Title: Senior Vice President & General Manager,

Natural Gas

Signature: Original Signed

Date: April 29, 2020